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NEWS WORTH SHARING.

You don't win friends with salad

A Kitsilano butcher saw a big jump in sales this week — on Meatless Monday, when locals were urged to go vegetarian PAGE 3

Birth control pills suspected in over 20 deaths

Most of the deceased Canadians who took Yasmin or Yaz suffered blood clots: Reports PAGE 7

IT'S A BIRD! IT'S A PLANE! IT'S SUPER SENSITIVE MAN!

THE LATEST INCARNATION OF THE MAN OF STEEL HAS FEELINGS JUST LIKE US, ACTOR HENRY CAVILL SAYS PAGE 10

Premier Christy Clark waves at her cabinet's introduction in Vancouver on Friday. Documents signed last week reveal that Clark gave several of her key aides a bump in their salary. JONATHAN HAYWARD/THE CANADIAN PRESS

Premier's staff given raises and new titles

Cabinet orders. Opposition slams 'political perks for pals,' while finance minister defends salary hikes as budget reallocations

KATE WEBB
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Premier Christy Clark quietly signed orders last week giving major pay raises to key political staffers as she was meeting with and preparing to announce her new cabinet.

Documents signed June 3 show she created new titles for top ministerial assistants, re-designating some of them as ministerial chiefs of staff and raising their top salaries to $105,000 from $94,500.

The top salary for the premier's chief of staff, Dan Doyle, increased to $230,000 from $195,000.

Clark also allowed the Liberals' former deputy campaign director Michele Cadario to skip several pay grades as her newly appointed deputy chief of staff, and raised her maximum allowable salary to $195,000 from $144,000.

"This is about political perks for pals, and service reductions are coming for all of the rest of us," Opposition house leader John Horgan told Metro.

"Ms. Clark campaigned on fiscal responsibility. I don't know how you can possibly, on your first day, the first meeting of cabinet, give pay increases of 10 per cent — 18 per cent, $50,000 for one individual — how you can do that and then justify that to the public."

Answering questions in the legislature on Tuesday, Finance Minister Mike de Jong said the overall amount being spent on staff has not changed, and he defended the raises as budget reallocations.

"I think people understand that a new government with a new mandate, a re-elected premier, may make changes of those sorts," he said, "but what they also want to know is that we are sharpening our pencils and that the budget is going to be balanced."

He did not answer questions about where the government found the funds for the raises.

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7544 Vedder Rd.
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Coquitlam Centre
1071 Austin Ave.
2988 Glen Dr.
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3278 Westwood St.

Delta
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1517 56th St.
4841 Delta St.
7235 120th St.

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Willowbrook Shopping Centre
8840 210th St.
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20159 88th Ave.
20202 66th Ave.

Maple Ridge
Haney Place Mall
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Meat sales surge for local butcher on Meatless Monday

Taking a stand. The city has encouraged Vancouverites to eat vegetarian in support of a global movement

On any other day, a 15 per cent jump in sales would be impressive. But for a butcher on Meatless Monday, it's game-changing.

Kitsilano's West Broadway Meat Co. saw such an increase on June 10, the same day the city encouraged Vancouverites to eat vegetarian in support of a global movement called Meatless Monday.

"It was our busiest Monday of the three that we've been open," said Lorne McMillan, head butcher at West Broadway Meat Co., which sells humanely raised local meats. "So it wasn't a massive sample size, but it's definitely an encouraging trend."

The trend was no doubt fuelled by a public butchering of a 350-pound water buffalo, which had been raised on a farm near Abbotsford and slaughtered in Chilliwack last month.

The shop butchers animals all the time (they carved up a pig on Tuesday) and the public is always invited to watch the process through a viewing window. McMillan said it was just a coincidence that the water-buffalo butchering fell on Meatless Monday.

"We weren't really doing it for sales or publicity or anything," he said.

However, that didn't stop a large crowd of animal-rights protesters and camera crews from showing up at West Broadway Meats in time for the demonstration.

"I guess people thought we were doing the actual slaughter of the animal. So things kind of spun out of control," McMillan said.

The farmer who supplied the carcass, Julia Smith from Urban Digs, received death threats, McMillian said, adding his staff also fielded threatening phone calls all morning.

"The standard run-of-the-mill 'I hope you die a horrible death' kind of thing," McMillan said, describing the alleged threats.

He said it was unfortunate the protesters would target a shop that takes animal welfare as a top priority, but conceded there will always be people who take issue with the butchering of an animal — even if it was humanely raised.

Lorne McMillan butchers a pig at West Broadway Meat Co. in Vancouver on Tuesday. The shop saw an increase in sales the same day the city encouraged Vancouverites to eat vegetarian in support of a global movement called Meatless Monday. ELIZABETH HAMES/METRO

"Even for people who eat meat, they have a hard time dealing with the mortality of their dinner some times," he said.

However, the protests seemed only to entice more patrons to the shop. The majority of Monday's 15 per cent increase in sales were made after the crowd had dispersed, said McMillan.

"Whether they ate it yesterday or not, I don't know," he said. ELIZABETH HAMES/METRO

Oakridge centre soars to new heights

Rendering of the proposed development at Oakridge. CONTRIBUTED

Most neighbours don't want 45-storey towers at the Oakridge Centre, but their pleas don't mesh with Vancouver's growth goals.

City council voted Tuesday to consider buildings up to that height for the redevelopment along the Canada Line at 41st and Cambie, despite 2007 community plans that drew the line at 24 storeys.

A "majority" of residents find the new proposals too tall, according to public consultation conducted by the city in November 2012, but Coun. Geoff Meggs said it's the last chance to maximize growth along the Canada Line.

Councillors stressed that the plans are simply to consider towers that tall and that the community will have ample opportunity to throw in their five cents as the rezoning process begins.

"We need to find that balance between what's happening in the community level and goals for the city and the region," city planner Dwayne Drobot told council.

He acknowledged that the public wasn't thrilled about the height proposals when the city asked for their opinion, "but this is not intended to be the overriding determinant of how to proceed."

As it stands, most residents agree that the old mall should be revitalized to some extent, but are concerned about how the massive redevelopment will impact their lives.

The city envisions Oakridge Centre as a municipal town centre, similar to Burnaby's Brentwood Town Centre. It will include public space (on the roof of the mall, no less), but the details have yet to be worked out for affordable housing.

EMILY JACKSON/METRO

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Taser death. Officers who confronted Dziekanski weren't suspects, court told

None of the four RCMP officers involved in Robert Dziekanski's death were considered potential suspects by the homicide investigators who were brought in to review the in-custody death, the perjury trial for one of the Mounties heard Tuesday.

In fact, the officers were told the incident likely wasn't "going to be a big deal" and weren't given a standard warning before they were interviewed that their statements could be used as evidence, the court heard.

Const. Bill Bentley is accused of lying six times during a public inquiry into what happened when Dziekanski was stunned by a Taser and died in October 2007.

The start of the Crown's case against him has been delayed by arguments about the admissibility of statements he and the other three officers gave to investigators.

The latest witness is Sgt. Derek Brassington, who was among the homicide investigators called to Vancouver's airport the night Dziekanski was stunned by a Taser and died.

Brassington says he arrived at an RCMP detachment near the airport in the early morning of Oct. 14, 2007, several hours after Dziekanski's death, with a team of investigators tasked with taking statements from the officers.

Brassington says he and his fellow investigators developed a game plan before conducting the interviews, deciding that none of the four officers were considered potential suspects at that time. THE CANADIAN PRESS

Lynn Headwaters park. Idaho mountain biker dies in plunge on North Shore

A U.S. man has died in a fall on the challenging North Shore cycling trails.

Mountain biker Jeffrey Fields, 38, of Boise, Idaho, was wearing a helmet but suffered severe head and neck injuries at around noon Monday.

RCMP Cpl. Richard De Jong said Tuesday the man tumbled about two metres while biking alone on a trail on Mount Fromme, in Lynn Headwaters Regional Park in North Vancouver. Fields was unconscious when he was found by other bikers and died before he could be carried off the mountain.

De Jong said Fields apparently fell from a nearly two-metre-high balance board, similar to a teeter-totter, which is one of the obstacles available to cyclists using the trail. THE CANADIAN PRESS

Investigation

The coroner's service will look into the cause of the accident and police are continuing their investigation.

Search scaled back

Burns Lake blast survivor missing, believed drowned

A newly wed Burns Lake man is being remembered as a fighter, and a lifesaver.

Sid Neville, 35, who was injured in the Burns Lake sawmill blast in 2012, is missing and presumed drowned after a storm swamped his boat as he was fishing in the frigid waters of Francois Lake on June 7.

Neville's 21-year-old nephew says his uncle pushed him onto the overturned hull of the boat, saving his life. THE CANADIAN PRESS

Legal wheels turning

Charges approved against more than 200 Stanley Cup riot suspects

Two years after the Stanley Cup riot in Vancouver made international headlines, charges have been approved against 229 people, while 56 accused rioters are still waiting to learn if they'll be charged.

B.C.'s Criminal Justice Branch says that so far, police have recommended charges against a total of 325 people and that charges were not approved against 40 of them. THE CANADIAN PRESS

The new "OnePass" will let residents access all 22 community centres in Vancouver — if the community centres agree, that is. CONTRIBUTED

One-pass access moves one step closer to reality

But concerns remain. Vancouver park board inches closer to single-card scheme for all community centres

EMILY JACKSON
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One-pass access to all the city's rinks, pools and fitness centres sounds like a pretty good deal for Vancouverites, but some community centre associations question how the park board will fund the scheme.

The park board reached an interim agreement with some community centre association presidents on Monday night, paving the way to create a single card that would provide access to all 22 community centres.

Dubbed the "OnePass," the card will also include a 50 per cent subsidy for low-income residents who qualify for the leisure access program. Residents will not have to be a member of an association to use a facility.

But the devil is in the details, said Ainslie Kwan, president of the Killarney Community Centre Association.

"There's much more to it than just having the public walk into a facility and say here's my card, I can walk into a program," Kwan said, noting the board provided no financial information.

Kwan, who represents the six community centres that refuse to participate in negotiations for a new joint operating agreement with the park board, said the "premature" announcement was a "ploy" to get public support for the pass. They fear no need for memberships will cut into association revenue, so prices might have to rise to subsidize additional leisure access users.

But the board will pay for any lost membership revenue, park board commissioner Niki Sharma said.

"Nothing is being rammed down any associations' throats," Sharma said. "Every community centre has been invited to the table," she said, and the board hopes all will ratify the OnePass agreement by the fall.

"It provides better access for the public, better service for the public," she said.

The OnePass program will be introduced July 8 at park board-run facilities and on Sept. 1 at the other centres — that is, pending approval by the associations.

But getting to yes could be tricky. Tensions have run high during the joint operating agreement negotiations, spiking at a marathon public meeting where police were called.

Black bears shot after fur-flying brawl

Two black bears that were locked in a bloody brawl in the driveway of a suburban Vancouver home were either waging a turf war or fighting over a female, says a conservation officer.

"I didn't see a sow down there, so I'm leaning more towards the fact that they were fighting over territory or dominance," said Cody Ambrose.

The fur-flying battle was captured in a video shot by a resident in the Coquitlam home, and the bruins were shot dead.

Ambrose said that when he and his colleagues and police arrived at the house after receiving a 911 call, they saw the scene of a ferocious fight.

"The entire driveway was filled with bear fur, from when the two bears were fighting," Ambrose said of the drama that unfolded Monday morning. "There was blood all over the driveway."

Ambrose said the male bears, each weighing about 160 kilograms, had moved over to the brush near the corner of the house by the time officials arrived. One of the animals was shot when it emerged from the area.

"The other one was up towards another house," Ambrose said. "It almost looked like it was trying to get into someone's shed."

Conservation officers had no choice but to shoot both bruins dead because they were fighting outside a home and were injured, Ambrose said, adding that relocating them would have been problematic.

"You can't just drop them off in an area where there is no food source and have them starve," he said. "That's a horrible way to die. It's not humane." THE CANADIAN PRESS

Birth control pills linked to 23 deaths

Yaz and Yasmin.
Health Canada report claims 600 instances of adverse reactions to popular contraceptives

The birth control pills Yaz and Yasmin have been linked to the deaths of at least 23 Canadian women, the youngest just 14 years old, Health Canada documents say.

The deaths are among about 600 adverse reactions reported among women taking the contraceptives from 2007 to Feb. 28 of this year, Health Canada confirmed Tuesday.

Doctors and pharmacists who submitted the reports to the Canada Vigilance Program said Yaz and Yasmin are suspected in the 23 deaths. The reports say most of the women died suddenly after developing blood clots, a known risk with the pills.

Since 2007, Health Canada said the program has received reports of adverse reactions among 333 women taking Yasmin and 267 women prescribed Yaz.

Among those cases were 15 deaths linked to Yasmin and eight to Yaz. More than half of the women who died were under age 26, with the youngest being a 14-year-old girl. Most deaths reportedly occurred soon after the women started taking the drugs.

Yaz and Yasmin are both made by Bayer and are often characterized as "newer-generation" birth control pills. The contraceptives are produced using drospirenone, a synthetic progestin exclusively produced by Bayer.

In 2011, Health Canada issued a warning about the Bayer products, saying that although the risk of blood clots is rare, it is still 1.5 to three times higher with the drospirenone-containing pills than with some other birth control products.

One of the lawsuits involves Miranda Scott, an 18-year-old U.B.C. Okanagan student who collapsed and died while working out in the gym three years ago.

THE CANADIAN PRESS

Causation vs. correlation

While the pills are suspected in 23 deaths, Health Canada said reports of adverse reactions (AR) can't be interpreted as showing cause and effect.

- "Often it is not possible to determine if an adverse reaction reported to Health Canada is a result of using a specific health product," the department said by email. "Other factors contributing to the AR could be a person's health conditions or other health products."
- Bayer says the pills are safe and effective when used as directed.

Protesters take on police in Turkey's Taksim Square

Hundreds of riot police overran improvised barricades at Istanbul's Taksim Square on Tuesday, firing tear gas — as seen here — rubber bullets and water cannons in running battles with protesters who have been occupying the area for more than a week. The police raid, which came on the 12th day of nationwide anti-government protests, sparked clashes with groups of demonstrators well into the night. Many other protesters fled into the adjacent Gezi Park, where hundreds have been camping out to stop developers from cutting down trees in the park. LAM YIK FEI/GETTY IMAGES

Cops sending a message.

Alleged sexting leads to child porn charges for teen

Explicit text messages allegedly from a Calgary teenager to his ex-girlfriend have led police to lay child pornography and harassment charges.

The case, made public by investigators Tuesday morning, relies on a rarely used provision of the Criminal Code of Canada, admitted Alberta Law Enforcement Response Teams (ALERT) Staff Sgt. John Guigon; however, he hopes it sends a message to others.

"Everything you do on the Internet leaves a footprint," Guigon said.

The 15-year-old teen allegedly sent a series of messages both in February and again in late May using an iPod and an account owned by one of his parents.

Guigon said the case also serves as an important example of why parents should pay attention to their child's activities online — at any moment the parents of the accused could have logged into their account and seen the messages, as none were ever deleted.

JEREMY NOLAIS/METRO IN CALGARY

Thwarting liberalism.

Russian lawmakers pass anti-gay education bill

A bill that stigmatizes gay people and bans giving children any information about homosexuality won overwhelming approval Tuesday in Russia's lower house of parliament.

Hours before the State Duma passed the Kremlin-backed law in a 436-0 vote with one abstention, more than two dozen protesters were attacked by hundreds of anti-gay activists and detained by police.

The bill banning the "propaganda of nontraditional sexual relations" still needs to be passed by the appointed upper house and signed into law by President Vladimir Putin, but neither step is in doubt.

The measure is part of an effort to promote traditional Russian values instead of Western liberalism. THE ASSOCIATED PRESS

Human rights

"Russia is trying very hard to make discrimination look respectable."
Graeme Reid of Human Rights Watch

U.S. privacy scandal

Civil rights groups go after NSA

Two prominent civil rights groups have filed a lawsuit against the National Security Agency over its program that reportedly collects the telephone records of millions of American customers of Verizon.

The American Civil Liberties Union and New York Civil Liberties Union said in a lawsuit filed Tuesday that the program violates First Amendment rights of free speech and association.

THE ASSOCIATED PRESS

Mumbai

Son of Bollywood actors accused of abetting suicide

The son of a Bollywood couple has been arrested on suspicion of abetting the suicide of his girlfriend, actress Jiah Khan, police said.

Suraj Pancholi was arrested late Monday.

Police confirmed Khan, 25, committed suicide at her home in Mumbai last week. A letter she wrote alleges that Pancholi cheated on her, physically abused her and forced her to have an abortion. Police authenticated the letter was from Khan, and Indian media have published it.

Pancholi's parents are Aditya Pancholi and Zarina Wahab.

THE ASSOCIATED PRESS

Jiah Khan THE ASSOCIATED PRESS

Former Soviet leader

Gorbachev, 82, in Kremlin hospital

A spokesman for Mikhail Gorbachev says the 82-year-old former Soviet president is in the Kremlin's hospital for tests.

Vladimir Polyakov told The Associated Press that Gorbachev was taken to the hospital in suburban Moscow on Tuesday. He said the tests were routine and did not give further details.

Gorbachev complained of health problems at a public lecture in March.

THE ASSOCIATED PRESS

Saying goodbye?

Nelson Mandela's daughters visit ailing father

Doctors are doing all they can to improve Nelson Mandela's health as the 94-year-old icon spent a fourth day in hospital for a recurring lung infection, South Africa's president said Tuesday, as two of Mandela's daughters visited their father.

In a possible sign of the seriousness of Mandela's condition, daughter Zenani Mandela — South Africa's ambassador to Argentina — arrived at the hospital to see her father. Former wife Winnie Madikizela-Mandela also visited.

Nelson Mandela THE ASSOCIATED PRESS

Mandela's doctors briefed President Jacob Zuma on the former president's health late Monday, the president said in a statement.

In an interview, Zuma called Mandela's situation "very serious" but said he has stabilized.

THE ASSOCIATED PRESS

What's an average TV binge? 4 episodes in a row

Glued to the couch.
Marathon viewing is 'transformational' trend in television industry

Canadians' growing appetite for binging on episodes of their favourite TV shows represents a "transformational" trend that's shaking up the industry, says Rogers, which released the results of an online poll Tuesday.

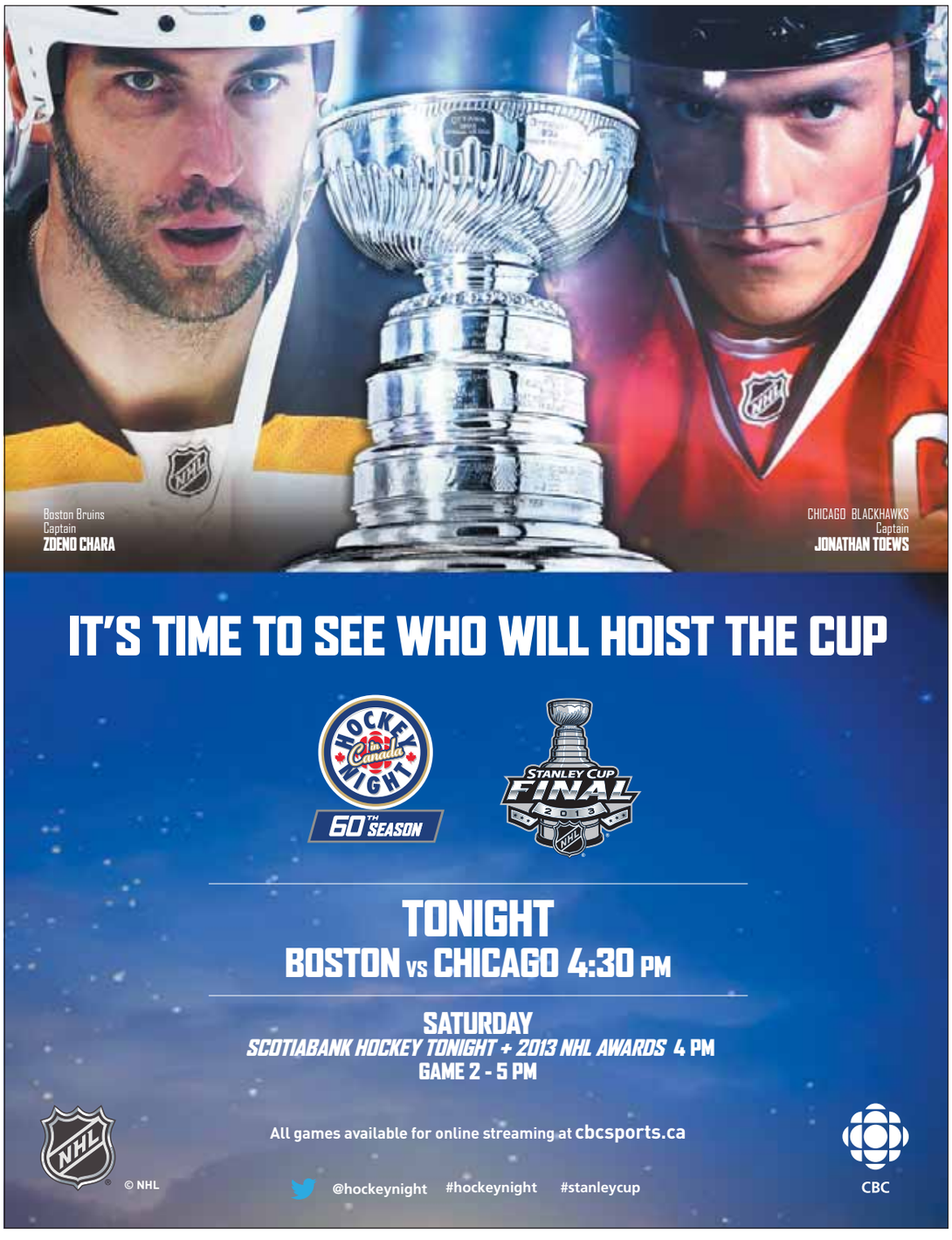
In the survey of 1,275 Canadians conducted by Head Research, viewers were asked how many episodes of a show they went through consecutively during a binge-watching session on a weeknight or on a weekend. The average during the week was four straight episodes, and 4.6 on weekends.

The figures weren't surprising to David Purdy, Rogers' senior vice-president of content, who said binge-viewing is a major trend the company is paying close attention to.

"We're kind of in the beginning of what we think is a major transformational stage in the TV world, so we have a ton of questions and we're doing a lot of research these days," Purdy said, noting that young people in particular have been identified as big fans of marathon viewing.

When asked how many episodes of a show they watched consecutively during a viewing binge, the respondents who were 34 and younger averaged 5.4 episodes on a weeknight and 6.6 episodes on a weekend. Among those 55 and older, the averages were 3.2 on a weeknight and 3.3 episodes on a weekend. THE CANADIAN PRESS

A viewer starts up Netflix on an iPad. The average binge-watching session on a weeknight is four straight episodes of a show, a new study says. GETTY IMAGES FILE



Liquefied natural gas

Petronas to spend up to $16B on B.C. export facility

Global energy corporations are "dead serious" about investing in B.C.'s potential as a world supplier of liquefied natural gas, said provincial Natural Gas Development Minister Rich Coleman after a $16-billion announcement on Tuesday.

Malaysian national oil company Petronas said the investment would go towards a natural gas pipeline, LNG plants and an export terminal near Prince Rupert.

THE CANADIAN PRESS

Market Minute

DOLLAR
98.15¢
(+0.01¢)

TSX
12,223.57 (-159.10)

OIL
$95.38 US (-39¢)

GOLD
$1,377 US (-$9)

Natural gas: $3.72 US (-8¢)
Dow Jones: 15,122.02 (-116.57)

What's a Waze worth? If you're Google, a cool $1B

Ben Gleitzman uses a traffic and navigation app called Waze on his iPhone as he drives to work in Menlo Park, Calif., in this March 2012 photo. Google is buying Waze in a $1.03-billion US deal that keeps a potentially valuable tool away from its rivals while gaining technology that could improve the accuracy of its own popular navigation system, the company said on Tuesday. THE ASSOCIATED PRESS FILE

HOW MY POOR HEART ACHES

Every breath you take
Every move you make
Every bond you break
Every step you take
I'll be watching you – The Police

JUST SAYIN'

Paul Sullivan
metronews.ca

For some reason I can't get that song out of my head.

Maybe that's because it turns out to be massively prophetic. The Police are watching every move I make — and every move you make, too. And the "police" in question are not Sting; they are the mother of all police: The National Security Agency.

Every phone call and digital interaction ever made for the past seven years. Not just in the United States, but whatever's on the servers of Microsoft, Google, Apple, Facebook and YouTube.

So if you're me and you rely on Microsoft Exchange for your email, and download it onto your iPhone and iPad, the police are recording every etc., and they're doing it over and over again on multiple servers.

They must be sick of me by now.

But let me tell you, not as sick of me as I am of them. And here's why:

1) "They" (Big Brother, The Man, The Police, Sting, whatever) have all this information and they still can't prevent a couple of terrorist-goofs from some obscure former Soviet Republic from blowing up the Boston Marathon. The more we learn about these two, the more it was obvious they were a threat to themselves and anyone not on their freakish wavelength — and the NSA was all over their freakish wavelength. So where are we going with this?

2) "They" tell nobody nothing, er, anything. They have secret court orders compelling Internet and phone companies to fork over data, the details of which remain secret. If some guy named Edward Snowden hadn't decided to go public with this information, we'd still be accessing the Sports Illustrated Online Swimsuit Edition in a fool's paradise of assumed privacy. Meanwhile, the Speaker of the U.S. House of Representatives calls Snowden a "traitor" for his pains. Let me just say: Ed, this fool thinks you're a hero.

3) "They" appear to answer to no one except the President, and he doesn't care. Nobody is listening to your telephone calls, says Obama. They're only monitoring them for the numbers called and the duration. Oh, is that all. Fortunately, I haven't made any hour-long calls to Kyrgyzstan lately.

4) "They" are proving just because you're a conspiracy theorist, that doesn't mean they're not out to get you. Paranoia is just another word for: You think you've got nothing left to lose? You don't really know, do you?

5) "They" rule the world. Knowledge is power. All knowledge is all power. You think Google's a killer program? Imagine what they're running at the NSA. I'm just so glad the Taliban aren't in charge at the NSA.

At least, I don't think they are…

ZOOM

Jesus Christ, breakdance superstar

MATT CARDY/GETTY IMAGES

Sacred street art

A giant mural depicting a breakdancing Jesus — shown here with its artist, Cosmo Sarson — has been unveiled in Bristol, England. Breakdancing Jesus, which took four days to paint and involved a kilo of glitter, was inspired by an event in the Vatican in 2004 where breakdancers performed to an applauding Pope John Paul II. METRO

Q and A

Two cultures fuse

COSMO SARSON
Graffiti artist

You drew inspiration from breakdancers who performed for Pope John Paul II. But what's the message behind your mural?

It's not intended to be any sort of religious propaganda — it's meant to be humorous. In a way, the mural is poking fun at Western religion. However, even within Christianity, at the wedding at Cana for instance, there would have been dancing. I would say it's a fusion of two cultures: the world of hip hop, which breakdancing is a part of, and Christianity.

You could say the mural is a modern take of an amazing Christ, no?

Yeah, I would be really pleased with that interpretation. I think if John Paul II were alive today and saw this, he would love it.

Clickbait

LUKE SIMCOE
luke.simcoe@metronews.ca

With news that the U.S. government has been snooping on your favourite Internet services, Metro takes a look at some alternatives to help you keep your business to yourself.

Twitter:

Although nearly as popular as Facebook, the 140-character service wasn't included on the list of companies being data-mined by Uncle Sam. As well, the Electronic Frontier Foundation recently gave the site full marks for protecting its users from government monitoring.

DuckDuckGo:

Launched in 2008 as a competitor to Google, this little search engine doesn't collect any data on its users.

Ubuntu Phone:

With Apple and Android phones crossed off the list, there's always BlackBerry. However, if you're not a fan of the company formerly known as RIM, give Ubuntu Phone a spin. It's based on the most popular version of the Linux operating system, and could be available for certain handsets this fall.

Letters

RE: Why The !@#$ Can't I Swear?
Published June 11

I am surprised that she cannot figure out that it is inappropriate to swear in a family restaurant with kids present! I was in the military for 21 years and can swear better than most, but I'm smart enough to figure out when and where to do it.

As for the father who reprimanded Jessica and her BF, good for him.

Her comments are a representation of everything that is wrong with this world; that people are too self-centred and don't care about anyone else, even when they are wrong.

Jeff Taylor, Ottawa

Jessica Napier seems to suggest that foul language in public places is an acceptable norm and her recent reprimand by a father at an adjacent table at a restaurant was an over-the-top reaction in today's world.

Yes I agree. Foul language seems to be an accepted norm in many young people's communication, but I don't agree it is a step for the better or part of a licence to free speech. As she says, it often comes from laziness and probably from a lack of, dare I say, more appropriate language skills. I, for one, don't wish to hear swearing in a restaurant, on buses, in malls, or anywhere else just because 20 somethings can get away with it.

Bob Hawkins, Ottawa

WE WANT TO HEAR FROM YOU: Send us your comments: vancouverletters@metronews.ca

metro

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SCENE 2

Sensitivity behind the Steel

Interview. The new Superman speaks to Metro about how this superhero is vulnerable and realistic — as real as someone who flies, at least

NED EHRBAR
Metro World News

Henry Cavill's real super power is handling crazed fans with a relative ease. GETTY IMAGES

Iron Man gets the best jokes. Batman gets the best films. Wonder Woman gets the best plane (invisible!). Now 75-years-old, the galaxy's most famous Kryptonian is back in Man of Steel, a grounded take on the icon, directed by Zack Watchmen Snyder.

In the film — an origin story — the young alien is scuttled to Earth, grows up, meets a girl (Amy Adams) and defends our planet from the evil General Zod (Michael Shannon).

He also mopes around. A lot. In a tonal continuation of The Dark Knight series, our hero has feelings, and they add an extra dimension that the creators (including producer Christopher Nolan) hope make the character less boring and more relevant.

Henry Cavill, a British actor best known for TV's The Tudors, stars as the Man of Steel. In a one on one, we asked him why he's not so steely after all.

We've gone from square-jawed demigods to heroes that have to show vulnerability or a flaw. What do you think of that progression?

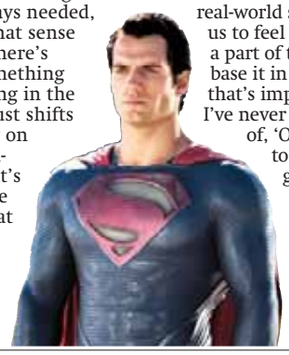
Well, when they were initially conceived, we needed them — desperately. We needed them to be strong-jawed superheroes — the classic hands-on-hips, nothing can touch me, bullets bouncing off them. I mean, when Superman first came around we were out of First World War, and Second World War is sort of creeping up and we needed those guys who could flit around the place and do wonderful things, and we could fantasize about all the world's problems being solved.

And now?

And now they've evolved into a more modern, more realistic thing to go with the times, so that the stories are still interesting. People these days don't find the immovable object interesting — the untouchable thing and the hero who will always win. We want to think that maybe our hero will lose, but then he wins. We must be able to associate with them. They've become less of a fantasy and more of an ideal to strive towards.

What do you think audiences need from superheroes now?

It's the same thing we've always needed, which is that sense of hope. There's always something going wrong in the world. It just shifts depending on the generation. And it's always nice to have that fantasy of there's someone who's going to fix everything. It's beating the odds, and that's been the same with mythological characters since the dawn of time, since we could think up gods — good gods and bad gods. Nothing has changed in the human psyche. We still need that.



What has Man of Steel done to make him more relatable?

We've given him a very human essence. As much as he's not susceptible to the frailties of the human physical body, he's very much susceptible to the frailties of the human psyche, and that is what really makes us in touch with someone else, makes us go, 'I know your pain' or, 'Yeah, I've felt that happy before.' That's how we associate with people, and in this we've brought that to the character.

The Dark Knight director Christopher Nolan produced Man of Steel and has made the DC Comics world feel tethered to reality more than to cartoons.

It ties in very much with the evolution of the superhero. We need to see them in a real-world setting. It helps us to feel more and to be a part of the story if we base it in realism, and that's important to me. I've never played this sort of, 'OK, I'm going to talk (in a low, gravelly voice) all of a sudden.' If I heard someone talking that way, I'd look at them funny.

Henry who?

- **Age.** 30
- **From.** Jersey, off the coast of Normandy (he's British)
- **You know him from.** The Tudors
- **He was considered for.** Cedric Diggory in Harry Potter; Edward Cullen in Twilight; James Bond in Casino Royale; Superman in Superman Returns
- **How being an actor is like being Superman.** "It's a lonely existence, and that I could pour straight into the character. And also that search for acceptance."
- **Did Man of Steel soar or fall to earth with critics?** Go to Metronews.ca to read Metro's very own Matt Prigge's review of the newest Superman movie. Pick up Metro this Friday to get the Reel Guys' unique and funny take on the film.

Justin Bieber. ALL PHOTOS GETTY IMAGES

Bieber has no interest in making dreams come true at Disneyland

Justin Bieber apparently learned his lesson about acting his age after being booted from a Hollywood nightclub for being underage.

The next night, the 19-year-old pop star hit up Disneyland for a guys' night out, according to E! News.

Bieber "was surrounded by a lot of security. Half were like his personal security and the other half were from the theme park," a source says of the night out.

"He wouldn't let anyone talk to him and he was walking pretty fast."

Peter Dinklage

Dinklage has a short attention span for Game of Thrones

While Game of Thrones fans around the world have been in shock over recent events on the show, star Peter Dinklage remains unfazed.

"That was, like, a year ago for me," he tells TMZ.

And he's not really caught up on the series, anyway.

"I don't watch the show," he admits. "I mean, I don't have HBO."

METRO DISH

OUR TAKE ON THE WORLD OF CELEBRITIES

The Word

Seth Rogen admits his Guilt Trip drove off a cliff

Seth Rogen isn't the biggest fan of some of his own work, joking to comedian Doug Benson that The Guilt Trip, his recent film with Barbra Streisand, is only suitable for viewing on airplanes.

"We shot that movie in the format that plays on airplanes only," Rogen says.

He also offers a surprisingly candid postmortem on The Green Hornet, his and co-writer Evan Goldberg's action comedy that disappointed both critically and financially, calling it the "perfect storm of bad sh— happening. Goldberg explains that we were making it for America and China at the same time."

Twitter

@tyrabanks
"TyTy, I miss you, baby." The treadmill is calling my name. About to reunite. There will be tears...

@johncusack
Perhaps the president and congress will let some of us decline our lojacks if we are good boys & girls and trust their angelic benevolence

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LIFE 3

5 Free things in Philly

The City of Brotherly Love is perhaps best known for its Colonial roots, but locals will tell you there's much more to explore in this city of 1.5 million people. Options abound for travellers looking for free things to do in and around the historic district and beyond.

THE ASSOCIATED PRESS

Independent spirit

Two of the city's busiest tourist stops, the Liberty Bell and Independence Hall, are free to visit and located directly across the street from each other. Getting into Independence Hall, where the Declaration of Independence and the Constitution were signed, requires a timed ticket because of crowds. No tickets are required for the Liberty Bell.

Right up your alley

In the middle of the Old City neighbourhood's cool art galleries, vintage furniture stores and trendy clothing boutiques is a charming cobblestone lane that has barely changed in 200 years: Elfreth's Alley, often called the oldest continuously inhabited street in America. It was built for carts travelling to the nearby Delaware River waterfront and named for Jeremiah Elfreth, an 18th-century blacksmith who built and rented out several homes there.

Garden of glass

Dream Garden, a jaw-dropping glass mosaic, is close to the historic district but easy to miss unless you know it's there. The magical scene was created with more than 100,000 pieces of iridescent glass by the studios of Louis Comfort Tiffany and was based on a painting by Philadelphia native Maxfield Parrish.

Rocky's road

Make like Philly's fictional prizefighter Rocky Balboa and bound up the Philadelphia Museum of Art's 72 stone steps, then spend a few minutes taking in the picture-postcard skyline view down the tree-lined Benjamin Franklin Parkway. A sculpture of the Italian Stallion, arms raised in victory, at the base of the stairs is a popular spot for photo ops.

Something wild

John Heinz Wildlife Refuge is a 400-hectare oasis located just 1.6 kilometres from the bustle and noise of Philadelphia International Airport. Managed by the U.S. Fish and Wildlife Service, the refuge is free and open from sunrise to sunset year-round. Birdwatchers have documented more than 300 species of birds at the verdant refuge, a stopover for migratory species due to its location along the Atlantic Flyway, and it's one of the only places where locally endangered species of turtles and frogs still live.

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Exhibit really gets under our skin

Body Worlds. Showcase of the wonders of human anatomy is in Edmonton this year

Come to the Body Worlds exhibit, look at plastinated people without their skin on, and any initial squeamishness is — within minutes — subsumed by sheer fascination.

It's who we are in all our forms, put together and reverse engineered like a garage with all the components on the shelves beside a fully assembled machine that is as durable as it is fragile — the ultimate body shop.

"We'll see people bring their little kids through, and the kids tend to be just as fascinated and learn just as much as the adults do," said Mike Steger of Edmonton's Telus World of Science, which is hosting the exhibit until mid-October.

"We're going to tell you the story of the cycle of life: the human body from birth to childhood to youth and old age, and everything in between."

Steger calls it the ultimate anatomy lesson. "You can look at it in books, you can see it on TV, (but) it's not the same as coming through."

It's a one-hour stroll among the display cases, longer if you want to go back and reread the information boards or listen again to audio recordings.

It's the good, the bad and the downright sobering.

The signature pieces are 20 models of plasticized cadavers showing the intricate interplay of muscle and bone. There is a hitter swatting a baseball, a skateboarder, a pair ice dancing and a hockey player (in an Edmonton Oilers helmet) barrelling over an opponent.

They are preserved through a process called plastination, in which the bodily fluids and soluble fats are replaced by fluid plastics that are later hardened.

The muscles remain red, the fat is white.

There is a brain as it sits in the skull and a brain on a table with a spinal cord trailing behind.

There is a display of the intricate web of nerve endings running throughout the body resembling a futuristic Spider-Man suit.

There are examples of how all the organs are tightly packed into the chest cavity.

There's a place for everything, even the long, winding intestines. No wasted space. Nature's perfect pack job.

Then there are the things that go wrong.

Any parent whose teen has started smoking may want to show him or her the display case with the shrivelled, blackened lung resembling a charred chicken breast left too long on the barbecue.

There are hearts with hemorrhages and blockages. There's a normal spine and a scoliosis spine bent like a twisted stick you might find on a nature hike.

There are examples of tumours, a liver fatally marbled by disease, ball joints and hip replacements, metal screws in legs and ankles, layers of fat pushing and displacing organs.

There are hardened arteries and time-lapse computer mock-ups of strokes in action.

Given that the exhibits are real people who have willingly donated themselves to science, there is no touching and no photography.

THE CANADIAN PRESS

Healthy living

The Body Worlds exhibit's focus is on preventative health, things you can do to stay active. "We're going to leave you with a healthy to-do list," said Steger.

The exhibit is formally titled The Cycle of Life and is one of nine such Body Worlds travelling exhibits around the world. Others focus on certain aspects of lifestyle or on body parts like the heart.

The exhibits have been around for 18 years and have been seen by more than 36 million.

Those who attend come to look at strangers but end up rediscovering themselves.

And afterward likely go for a salad and a workout.

German Gunther von Hagens looks at his piece in the Body Works exhibit. THE CANADIAN PRESS

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Hit the road, app

The number of travel-related apps is somewhat overwhelming. For travellers anxious to weed through the noise here are five that are worth paying attention to.

ON THE MOVE
Loren Christie
life@metronews.ca

Google Maps

Google Maps is for people who never want to get lost again. It is not only the best navigation and mapping tool out there for drivers offering traffic information and Google StreetView modes, but the Android version comes with turn-by-turn GPS directions for walking, driving and biking. It even has indoor maps for stores, some hotels and airports, so you can literally plot your entire journey between the front door and the airport gate.

Worldmate

Worldmate is like a travel agent at your fingertips. This free app will organize every detail of your trip itinerary from your flight times to your hotel confirmations. Once you input your travel details it automatically provides destination-specific information, directions and useful tools like a currency convertor and tip calculator. It also syncs to your social network.

Livecity

Livecity app is your man in the know. Whether you're looking for a concert, exhibit, game or play, just type in the city you're in and get a full listing of all the events by location. The database is updated daily. You will have to pay for it, but I would recommend signing up for the premium version so you can avoid having to navigate through the ads.

Gogobot

Gogobot is for people seeking input from friends and people in the know on their travel choices. It is a free iPhone and Android app (and website) that allows you to send queries about a destination to your Twitter and Facebook networks and to the site's own members to amplify the word of mouth request. The result is the opportunity for personalized recommendations on more than 60,000 destinations around the world.

Living Earth

Living Earth comes highly recommended by my friend @MSiddiqi. She has just left on a six month #WrongWayRound global tour, hitting destinations around the world in the off season. This weather and clock app lets you program in every stop on your journey and with one touch of a button you have a constant real-time update on what to expect when you arrive. It does cost you $2.99 to download, but the 3D simulation of our planet and the graphics are phenomenal.

Strawberries are the star in this tempting shortcake

Ingredients

Preparation time: 25 minutes
Cooking time: 25 minutes
Refrigeration time: 1 hour

Cake

- 175 ml (3/4 cup) unsalted butter
- 175 ml (3/4 cup) water
- 500 ml (2 cups) unbleached all-purpose flour
- 10 ml (2 tsp) baking powder
- Pinch salt
- 2 eggs
- 300 ml (1 1/4 cups) sugar
- 5 ml (1 tsp) vanilla extract
- 175 ml (3/4 cup) sour cream

Filling

- 1.5 l (6 cups) fresh strawberries, hulled and quartered
- 125 ml (1/2 cup) sugar, divided
- 15 ml (1 tbsp) Grand Marnier
- 500 ml (2 cups) 35 per cent cream

This delectable recipe was developed by Ricardo Larrivee, the Montreal-based host of Ricardo and Friends, which aired on Food Network Canada.

You can also make this cake with other berries, such as raspberries, blueberries, blackberries and ground cherries.

Cake

1. With rack in the middle position, heat oven to 180 C (350 F). Line a 30-by-43-cm (12-by-17-inch) baking sheet with parchment paper, allowing the paper to overhang 2 opposite sides. Butter the paper.

2. In a small saucepan, melt butter in water. Let cool partially. In a bowl, combine flour, baking powder and salt. Set aside. In another bowl, beat eggs with sugar and vanilla using an electric mixer until mixture is thick and falls from the beaters in ribbons. With mixer on low, add dry ingredients, alternating with butter mixture and sour cream.

3. Spread batter evenly over baking sheet. Bake until lightly browned and a toothpick inserted in the centre comes out clean, about 25 minutes. Let cool partially. Unmould with paper (to help keep cake moist). Let cool on a rack.

4. Trim edges of cake to straighten them. Cut into 2 rectangles (30 cm/12 inches on their longest side).

Filling

1. In a bowl, toss strawberries with 30 ml (2 tbsp) sugar and Grand Marnier. Let macerate for about 15 minutes. In another bowl, whip cream with remaining sugar until stiff peaks form.

2. Assembly: Lay 1 cake rectangle on a rectangular serving plate, paper side up. Remove paper. Top with half the whipped cream and strawberries. Cover with second cake rectangle. Remove paper. Top with remaining whipped cream and strawberries. Refrigerate for an hour before serving. **THE CANADIAN PRESS**

The shortcake recipe makes 12 servings THE ASSOCIATED PRESS/ LESFRAICHESDUQUEBEC.COM

Cocktail of the Week

C'est la vie

- 2 strawberries cut into quarters
- 1.5oz Grey Goose vodka
- .5oz simple syrup
- .5oz freshly squeezed lime juice
- 2 large basil leaves
- 2 cracks or dashes of black pepper

Muddle strawberries in base of a shaker, add ice and remaining ingredients. Shake well and fine strain into a stemless martini glass. **RECIPES & PHOTOS COURTESY OF THE GREY GOOSE LOUNGE AT MUZIK IN TORONTO**

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VANCOUVER metro®

News worth sharing.

Myth of abundance

Despite previous statistics you may have heard about, Canada has only 6.5 per cent of the world's water supply — much less than Brazil and Russia. PAVELS/VEER

We aren't as flush with water as we think we are

ANDRÉ VOSHART
Water Canada

That statistic you may have heard before — that Canada holds 20 per cent of the world's fresh water — may be too good to be true. According to a leading water expert, we are not as flush with water as we think we are.

"The myth of limitless abundance is the notion that Canadians have maintained that we have more water than anyone else in the world, and that we will never run out of it," says Robert Sandford, author of Cold Matters: The State and Fate of Canada's Freshwater.

Canada has only 6.5 per cent of the world's supply — much less than Brazil and Russia and about the same as the United States.

"This myth allows us not to think about how we use water and what we do to it," Sandford says. "We turn on our taps and we expect it to be there."

He adds that the myth is perpetuated by reliable water supplies in urban areas and very cheap costs for delivery. More than two-thirds of the nation's fresh water is in the north, while 80 per cent of the population is in the south, where its needs are concentrated.

The perception of the Great Lakes as an infinite supply of fresh water is also skewed. Sierra Club Canada reports that, on average, only one per cent of the lakes' water is renewed annually by precipitation and inflow from rivers and groundwater.

"There are times when we don't have enough water to maintain agriculture, meet human water needs, (meet) industrial demands, and still keep the Great Lakes at levels necessary to permit optimal conditions for shipping," Sandford says.

Climate change is also beginning to have an enormous influence on the water supply, melting much of the "post-glacial hydrological wealth" in the Arctic and other northern regions. Additionally, Sandford says climate change is rearing its head in other ways. Since a warmer atmosphere holds more water and water levels are declining due to evaporation (such as in the Great Lakes), this increased vapour then fuels more extreme weather events.

The nation's water is on the move and Sandford explains it may not be there when we need it.

"As we can no longer take water for granted, we would be wise to dispel the myth of its limitless abundance."

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RBC Blue Water Project

Natural process

Make a difference in the natural water cycle

PAGE UW3

Smart evolution

New meters are changing the way we think about water use

PAGE UW6

What will you do?

When a city faces a water problem, it's serious

PAGE UW7

Water works

Water is precious and should be conserved. We have partnered with RBC Royal Bank to offer you inspiring reasons to use water wisely.

Why is it important to invest in water?

Everyone needs water, no matter where you live or what you do. It's one of the Earth's most precious natural resources, and nearly everything we do—from the crops we grow to the energy we produce—depends on it.

As our cities and towns continue to grow, the strain we put on water is increasing. Now more than ever, we need to protect clean water, for future generations in Canada and around the world.

That's why, in 2007, we launched the RBC Blue Water Project with a 10-year, $50 million commitment to help ensure a future with clean, fresh water.

Clean, fresh water for all Canadians.

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Singing in the rain

KERRY FREEK
Water Canada

In the natural water cycle, water seeps into the ground, evaporates into plants and the air, and makes its way to nearby waterways.

But where does rain go after a storm in the city?

A paved urban landscape changes the natural process. Water flows into storm drains, along the way collecting the garbage, road salt, and bacteria that pollutes our water. Storms can also cause overflows in sewers that weren't built to manage heavy rain. A 2012 national infrastructure report card estimates it would cost $15.8 billion to replace Canada's poor stormwater infrastructure.

When sewers overflow, there's a greater chance of flooded basements in homes and businesses. More frequent and heavier storms have made water damage the leading cause of insurance claims in Canada. The cost to taxpayers is steep, too — every year, billions of dollars are spent repairing the damage.

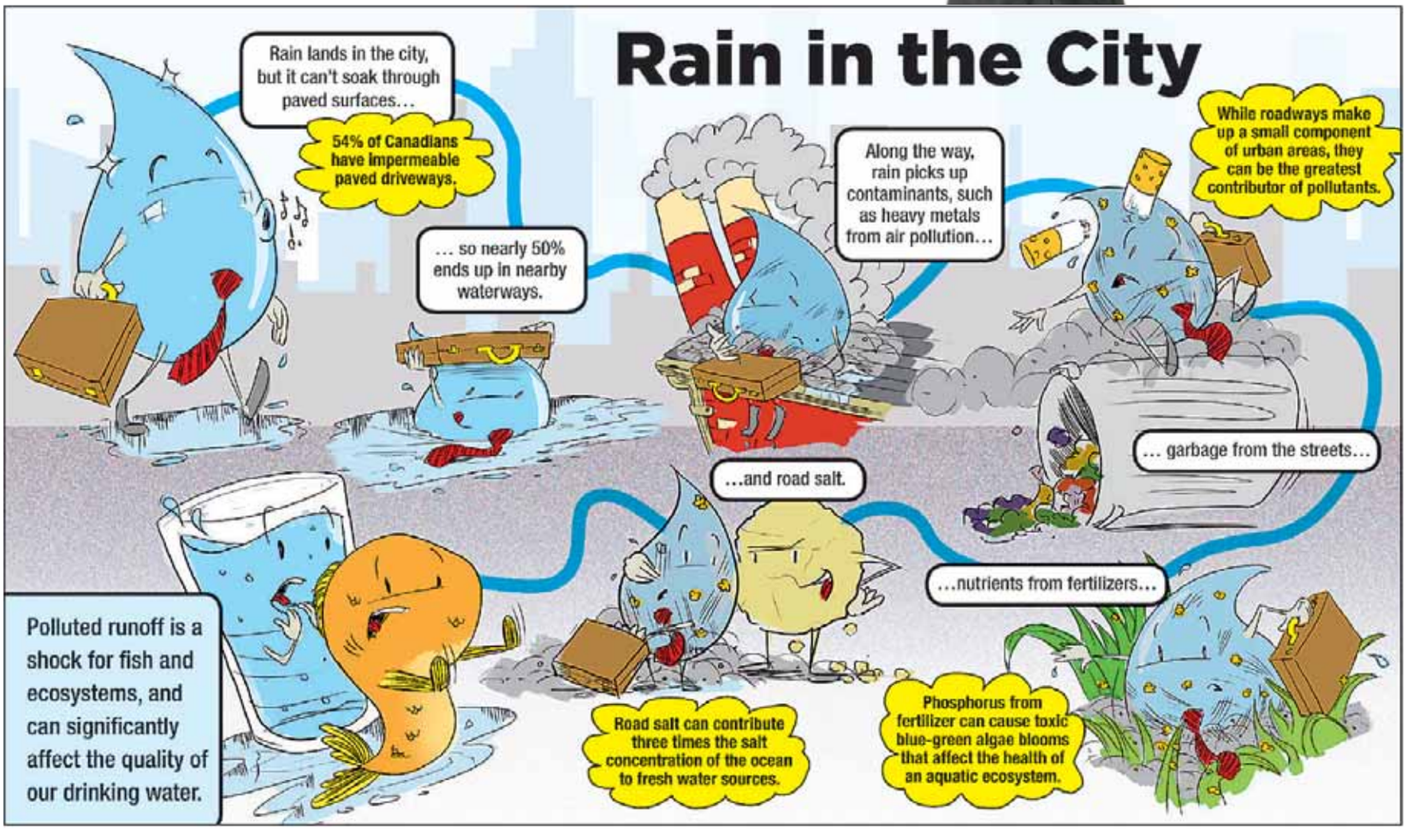
"We should all care, whether we're property owners or renters," says Christine Zimmer, manager of protection and restoration at Credit Valley Conservation in Ontario.

Zimmer offers these suggestions to make a difference:

1 Disconnect your downspout. "Roof downspouts are often directly connected to storm sewers. Disconnecting them and leading the water to rain barrels or rain gardens can help reduce instances of basement flooding," she says.

2 Make paved areas as small as possible. According to the 2013 RBC Canadian Water Attitudes study, 60 per cent of 18-34-year-olds would give up a paved driveway to help water management.

3 Use less fertilizer or none at all. Run-off collects nutrients from fertilizers, such as nitrogen and phosphorus, which can cause toxic algae blooms in waterways and result in a weakened aquatic ecosystem and more frequent beach closures.


Rain in the City
Rain lands in the city, but it can't soak through paved surfaces…
54% of Canadians have impermeable paved driveways.
… so nearly 50% ends up in nearby waterways.
Along the way, rain picks up contaminants, such as heavy metals from air pollution…
While roadways make up a small component of urban areas, they can be the greatest contributor of pollutants.
… garbage from the streets…
…and road salt.
…nutrients from fertilizers…
Polluted runoff is a shock for fish and ecosystems, and can significantly affect the quality of our drinking water.
Road salt can contribute three times the salt concentration of the ocean to fresh water sources.
Phosphorus from fertilizer can cause toxic blue-green algae blooms that affect the health of an aquatic ecosystem.

Leaky business

Down the drain. Homeowners can be paying unwanted costs due to faulty faucets, toilets

KERRY FREEK
Water Canada

A faucet leaking 60 drops a minute can waste up to 8,703 litres of water in one year, but can cost pennies to fix. PAUL FLEET/VEER

Are you more likely to repair an Internet connection or a leaky faucet? According to the 2013 RBC Canadian Water Attitudes Study, 75 per cent of Canadians would choose to call tech support before they dial the plumber.

But while you may lose a few hours of surfing without your Wi-Fi, you could be throwing away dollars on wasted water. Studies have found that homes can lose up to 76 cubic metres of water per year due to leaks. That's the volume of 76 small bar fridges.

Want to clear your water-wasting conscience? Here's how to locate and fix minor leaks.

• **Check your water bill.** If your bill is higher than usual and you think your household water use has remained more or less the same, it might be time to check for leaks. Don't worry — while some leaks require professional attention, not all have to end with an expensive invoice. For a list of reasons to call the plumber, visit bit.ly/TUwpnc.

• **Put a stop to dripping faucets.** A faucet leaking 60 drops a minute can waste up to 8,703 litres of water in one year, but can cost pennies to fix. Worn out washers may be the cause, and most hardware stores carry faucet repair kits that illustrate how to replace a washer. EPCOR, Edmonton's water utility, has videos on how to replace single- and double-stem faucets. Visit bit.ly/18EFUP2.

• **Listen for leaky toilets.** According to Environment Canada, a toilet that continues to run after flushing can waste up to 200,000 litres of water in one year. If you suspect a leak, add a few drops of food colouring to the tank. If the colour appears in the bowl, you could have a loose flapper valve. For a video demonstrating how to replace flapper valves at a low cost, see bit.ly/11IbVFL. Note: If the leak is around the base of the toilet, it's time to call a professional.

Keep in mind that leaks aren't always easy to find. If you suspect a leak but can't locate the source, call your utility and ask for a residential water audit.

Greywater use gaining waves of support

ANDRÉ VOSHART
Water Canada

New technologies are helping green-minded citizens and developers curb Canada's wasteful water ways, including recycling "greywater," the waste water from showers, baths, and other sources not contaminated with sewage. VALUA VITALY/VEER

In many homes across Canada, all water is created equal — the water used to wash hair, flush toilets, and rinse dishes all comes from the same source. However, new technologies are helping green-minded citizens and developers curb Canada's wasteful water ways.

One approach looks at recycling "greywater," the waste water from showers, baths, and other sources not contaminated with sewage. Homeowners and builders can install greywater reuse systems, which will reclaim and purify the lightly used water in order to flush toilets. They are already in place in parts of the world where potable (drinkable) water is scarce, like the southwestern United States and Australia.

"To flush a toilet, you don't need the purist, filtered, pH-adjusted, UV-disinfected, and ozonated (or chlorinated) water in the world," says Chris Higgins of the Canada Green Building Council, an organization that certifies Leadership in Energy and Environmental Design (LEED) homes. He says flushing a toilet accounts for between a third and a quarter of water use in the average home, and "most clear, odour-free water will work."

He says a Canada-wide adoption of reuse systems is low, but growing.

"Areas with high water cost are much more likely to adopt greywater reuse strategies," he says.

For example, Higgins lives in Vancouver, where his single-family home has no water meter, so he pays the same amount no matter how much he uses. But other municipalities present citizens with more of a reason to be water conscious: Edmonton charges both for water use by the litre and sewage by the litre, so in that case, "there are monthly cost savings using greywater," he says.

City planners in Guelph, Ont., have a goal to lower water use by 20 per cent by 2025. Wayne Galliher, the city's water conservation project manager, says new homes were using on average more water than homes 30 years their age and that's the reason the city launched Blue Built Homes, an initiative to encourage local builders to promote water efficiency in new buildings. In a study of the city's greywater systems, 25 participants were monitored, and average water demands dropped by 22.6 litres per capita per day.

You can reuse it

"To flush a toilet, you don't need the purist, filtered, pH-adjusted, UV-disinfected, and ozonated (or chlorinated) water in the world."

Chris Higgins, of the Canada Green Building Council

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Smart meter measurements are more accurate, resulting in water bills that better reflect actual use. This will allow customers to fully understand how their household activities — including watering the garden and doing laundry — impact the bottom line. VEER PHOTOS

Tapping into smart billing

Next evolution. Smart meters are changing the way Canadians are thinking about water use

KERRY FREEK
Water Canada

In the old days, you received a water bill — likely one based on a flat rate — and paid it, no matter how much water you used.

If your city had meters — more than one-third of Canadian households still don't — you might be billed for the actual volume of water you consumed, but it would be too late to understand and adjust your consumption patterns. Not only that, it might take several billing cycles to figure out if your home had a pesky, water-wasting leak.

"For years, it's been 'get water bill, pay bill, get water, consume water,'" says Norm Daigle, executive vice-president of Harris Utilities SmartWorks.

The next evolution — smart metering — is changing the way Canadians think about their consumption.

With smart meters, measurements are more accurate, resulting in bills that better reflect actual use. Savvy utilities are taking things one step further, making those bills transparent and accessible in near real-time, so customers can fully understand how their household activities impact the bottom line.

Harris Utilities is one company that offers dynamic metering and billing services. With their software, utilities can provide customers with online reports that display details about their consumption patterns so they can monitor and adjust use accordingly.

Customers can play with the data, creating scenarios that demonstrate how performing different activities at different times might save money. They can compare current use to years, months, and even days prior. Some utilities even offer a tool to compare use to similar households, and provide tips on how to use water more efficiently and economically.

Utilities are also breaking down water use in more meaningful measurements. "With mobile phone billing, we know what a minute means," Daigle says. "But what's a cubic metre? Is it equivalent to watering my lawn? Feedback like that helps customers better understand their water use."

Ultimately, smart metering is about empowering the consumer. Gone are the days of the flat rate and vague bills.

"Dynamic billing brings the customers into the picture," Daigle says. "At the end of the day, it's customers who are making the decision to turn the taps on or off. They should be participants in achieving conservation objectives — that's the sweet spot."

Game of thirst

Water scarcity and severe droughts bring big conflicts to cities, but most of us aren't ready for such events, and some don't even want to think about it.

So how do you engage people on such a serious topic? Make it fun, but keep it meaningful.

Last fall, British Columbia's Okanagan Water Basin Board (OBWB) proved it had the right idea. In partnership with Agriculture and Agri-Food Canada (AAFC) and the B.C. Ministry of Environment, OBWB brought together key players in government, as well as regional water suppliers, and reps from the agriculture, fisheries, and ranching communities to participate in a game about municipal thirst.

Facing drought is a growing necessity. In the United States, drought ranks second or third of natural disasters, depending on the year, in terms of economic impact. In Canada, dry periods are becoming more frequent and prolonged.

In the game, teams considered several scenarios with varying degrees of drought, quickly learning that any choice would impact water supply and, depending on how the scenarios are managed, could increase or reduce conflict within the community.

They also learned success comes down to collaboration, says Nelson Jatel of OBWB.

"In these situations, it's critical to communicate clearly and work together. The game allowed us to think through some of the complex partnerships that are key to surviving a drought." KERRY FREEK

EVERY DROP OF WATER COUNTS

MARCO LENSI/VEER

When a city faces a water problem, it's serious.

In May, a Montreal boil water advisory made headlines when it affected the availability of drinking water for more than 1.3 million people for two days. A few days later, a heavy downpour closed Toronto's Don Valley Parkway during morning rush hour, stalling the major route into the downtown business district. For the past few summers, cities in Canada's West have required emergency conservation bylaws during prolonged drought. The list continues.

With projections for more frequent and severe impacts of climate change and an increasingly urbanized population — some say 80 per cent of the world will live in cities by 2030 — experts are expecting a great deal of stress on water management and supply.

Lynn Patterson, RBC's director of corporate responsibility, says that's one of the reasons why the RBC Blue Water Project recently changed its focus to support initiatives that help protect water in urban centres.

"So many people live and work in cities or urbanized areas, and they depend on water sources that are increasingly under stress," she says. "We must ensure that our water is swimmable, fishable and drinkable now and for generations to come because every drop of water counts."

Patterson says it can often feel like environmental problems are too big for individuals to solve. And sometimes they are.

"But individuals, families, and businesses can have an immediate impact on water. We can pick up litter, plan water-friendlier landscaping and fix leaking taps and pipes — simple changes in behaviour that actually make a difference right now."

In its first five years, the $50-million RBC Blue Water Project had a broad scope, awarding more than half of its funding commitment to projects that focused on watershed protection. RBC's support for more than 500 organizations around the world includes almost 200 programs for elementary school students, 33 museum and gallery exhibits about water, 36 programs for farmers, and 44 programs to help Aboriginal people.

"We've done a lot of good work so far," Patterson says.

With this new focus, she hopes the RBC Blue Water Project will be able to reach even more people while addressing a significant emerging problem.

– Kerry Freek, Water Canada

GROUP HOOKED ON HELPING SALMON POPULATIONS

PACIFIC SALMON FOUNDATION AIMS TO PROTECT FISH HABITATS

Salmon play a major role in maintaining balance for many Pacific ecosystems. More than 130 species depend on salmon for survival, in habitats ranging from freshwater mountain streams to the middle of the ocean, according to the Pacific Salmon Foundation. The organization was founded in 1987 to conserve, protect, and rebuild wild Pacific salmon habitats and populations in British Columbia and Yukon.

The foundation, in partnership with the Fraser Basin Council and the U.S.-based Salmon-Safe network, implemented the Salmon-Safe B.C. program — British Columbia's first third-party certification program that also provides incentive for landowners to engage in practices that conserve and protect water quality and salmon habitat. The program also receives financial support through an RBC Blue Water Project grant.

"The support of Salmon-Safe B.C. through the RBC Blue Water Project has helped us engage B.C. farmers, and shown that they are eager to do their part to protect salmon," says Brian Riddell, president and CEO of the Pacific Salmon Foundation.

"Some of British Columbia's major salmon systems correspond with desirable agricultural land so salmon habitat can be affected. Chemicals can wash into waterways, irrigation can diminish in-stream water levels, and removal of vegetation along stream banks can cause an increase in stream temperature through loss of shade."

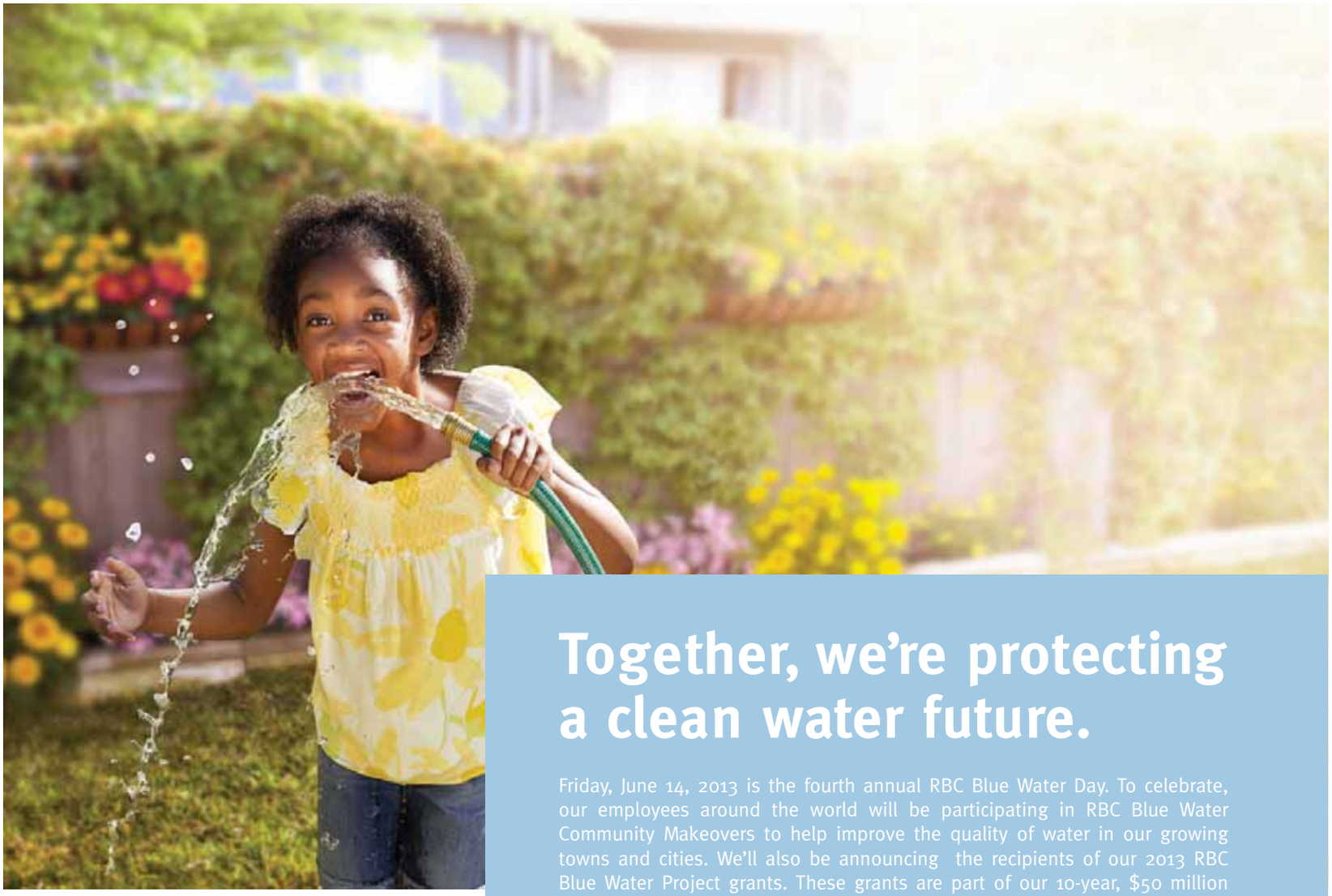
Since Salmon-Safe B.C. began in 2011, it has seen the certification of more than 35 farms and vineyards, and has been able to provide valuable feedback on trans-boundary issues to the U.S.-based network.

"Salmon-Safe has enabled farming and salmon to coexist," says Riddell.

As an independent charitable non-government organization, the foundation raises and awards funds to volunteer organizations, manages multimillion-dollar initiatives in the Skeena and Fraser River watersheds, and advances solutions to challenges facing wild Pacific salmon.

Since its creation, the organization has worked in various partnerships to produce 11 million hatchery fish and invest $37.5 million in more than 2,000 Pacific salmon conservation projects with more than 35,000 volunteers.

– Jessie Davis, Water Canada



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Friday, June 14, 2013 is the fourth annual RBC Blue Water Day. To celebrate, our employees around the world will be participating in RBC Blue Water Community Makeovers to help improve the quality of water in our growing towns and cities. We'll also be announcing the recipients of our 2013 RBC Blue Water Project grants. These grants are part of our 10-year, $50 million commitment to protect water through the RBC Blue Water Project.

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Going from a generic job to a work of art

Changing gears.
Later-in-life careers in art can prove rewarding to retirees and weary employees

A pendant Judy Hoch designed consists of fused, shaped silver and gold set off by a reddish-orange sapphire. JUDY HOCH, HAP SAKWA / THE ASSOCIATED PRESS

A pair of Bill Sanders' blue ceramic horses. BILL SANDERS, TIM MURPHY / THE ASSOCIATED PRESS

One was a stockbroker, another a computer whiz. There's a therapist and a small-business owner. Each retired from a traditional career and launched into another in the arts.

"Do I still have nightmares about the other (job)? Yes," says Bill Sanders, a Steamboat Springs, Colo., ceramics artist who is retired from the lumber and wood flooring business he owned for 20 years. He says he still wakes up sometimes in a cold sweat worrying about whether some shipment is making it to a job site on time. Then he realizes he doesn't need to worry about that anymore.

Business is beautiful

Judy Hoch, 72, of Salida, Colo., finds parallels between her former career, as a computer engineer, and her current one as a jewelry maker.

"Jewelry making is just engineering on a very small scale," she says.

Hoch spent a dozen years at IBM, where she became a senior engineer and earned two patents, then moved into a computer software job, from which she was laid off in the early 1990s.

Labour of love

"I wanted to do something that was closer to the bone and less about the money."
Jennifer O'Day
Mixed-media artist

These days, Sanders, 64, keeps to the outdoors — he skis during the winter and volunteers for the U.S. Forest Service during the summer — and creates his artwork, which includes dishware, decorative pots and sculptured horses.

He learned the basics of ceramics as a teenager living in Southeast Asia. He kept at it while growing his Honolulu lumber and flooring business to include eight employees and more than $1 million in inventory by the time he sold the company in 1997.

Then, he and his wife, Barbara, also an artist, moved to Colorado, and he turned to his lifelong love of ceramics more intentionally.

"Clay is kind of cool. It's just dirt," says Sanders. "If you don't like what you did, you just throw it back in the bucket and then you can make something else."

Jennifer O'Day, 61, of Austin, Texas, is a former stockbroker who says her mixed-media artwork nourishes all her senses.

"It really sharpens my ability to see visually and perceptively," says O'Day. "It's not just about my mind and my hand accomplishing something. It engages that whole mind-body-soul thing."

She was born into a business-oriented family, so that was in her blood, she says. The art she nurtured.

"I wanted to do something that was closer to the bone and less about the money," O'Day says about the portraits she now assembles.

It's not just about my mind and my hand accomplishing something. It engages that whole mind-body-soul thing," she says.

There's one aspect of her old stockbroker life that she sometimes misses: engaging with clients. Geri deGruy, 59, also enjoyed her previous career as a therapist in private practice, although it was emotionally gruelling working with many of her clients, who were abused women.

"Toward the end of my practice, there was a feeling sort of like PTSD," she recalls.

She turned from being a therapist to the textile arts, which required that she slow down.

"I started seeing form differently. I started seeing repetitive patterns," says deGruy, who creates small art quilts and mixed-media collages. "My eye was developing, my seeing was changing."

She still works every day.

"Always our time is short —we never know," deGruy says. "I have that urgency every day. I don't want to waste this moment. I don't want to miss this opportunity to play with colour."

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Program	Campus
Administrative assistant Wednesday, June 12, 3:30 p.m. – room 622	Downtown
Adult upgrading Thursday, June 20, Noon – room 1227, building B	Broadway
American Sign Language (ASL) and Deaf studies Wednesday, June 12, 6 p.m. – room 2555, building A	Broadway
Auto collision repair and auto refinishing Wednesday, June 19, 5 p.m. – Lobby, building B	Broadway
Baking and pastry arts Wednesday, June 12, 10:30 a.m. – room 216	Downtown
Digital graphic design Thursday, June 13, 6 p.m. – room 721	Downtown
Drafting technician Wednesday, June 19, 4 p.m. – room 717	Downtown
English language preparation for health sciences Tuesday, June 18, 6 p.m. – room G221, building B	Broadway
Legal administrative assistant Thursday, June 20, 3:30 p.m. – room 618	Downtown
Music Monday, June 17, 4 p.m. – room 3228, building A	Broadway
Occupational/physical therapy assistant (rehab assistant) Wednesday, June 19, 12 p.m. & 4:30 p.m. – room 4205, building B	Broadway
Teaching English to speakers of other languages (TESOL) Tuesday, June 18, 12 p.m. – room 518	Downtown
Transportation trades Tuesday, June 18, 11 a.m. – Lobby, building B	Broadway
University transfer Thursday, June 20, Noon – room 1227, building B	Broadway

Downtown campus is located at 200-block Dunsmuir at Hamilton, two blocks west of Stadium SkyTrain station.
Broadway campus is located at 1155 East Broadway, one block west of Clark Drive and across from VCC/Clark SkyTrain station.

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CASSANDRA JOWETT
TalentEgg.ca

Finding yourself with little to do? Why not figure out which charitable organization(s) the company you work for supports, and organize a volunteer event for your team or for the interns you are working with. ISTOCK

You're a little over a month into your summer internship and you only have a few more to make a real impact — both on your career and your employer. What should you do?

We asked two top employers for their tips and advice about how you can make the most of your summer job or internship while there's still time.

Darren MacDonald, Talent supply manager at Procter & Gamble

Top 3 summer internship tips:

1. Do not miss the chance to learn about and engage with other functions throughout your internship — it is a great way to find out where you fit best.

2. Seek to understand — then be bold. Once you have taken the time to understand a problem, don't be afraid to challenge the status quo.

3. Work hard, play hard. Internships should be challenging, but they should also be a lot of fun. Invest the time to get to know your fellow interns outside of work.

Lauren Larose, HR marketing and communications advisor at Suncor Energy

Top 3 summer internship tips:

1. Get involved as much as you can by participating in social events, helping to organize employee events, raising money for a charity the company sponsors, etc. Making great connections is key!

2. Don't be shy. Your boss wants to keep you happy and engaged, so don't be afraid to take on more if you're getting things done quickly or let them know when you're stuck.

3. You're there to learn. Ask for feedback from your boss and your colleagues about your performance and what you could work to improve in the future.

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Head coach search

Reports say Torts is on Canucks' list

Add the feisty John Tortorella to the list of coaches the Vancouver Canucks are talking to, according to a report Tuesday morning.

Renaud Lavoie of RDS reported on Twitter that the Canucks are talking with Tortorella, who was fired by the New York Rangers after getting knocked out of the Stanley Cup playoffs by the Boston Bruins in the Eastern Conference semifinal.

The Canucks fired Alain Vigneault last month, after getting swept in the first round.

Appointing Tortorella, a Stanley Cup champion as bench boss with the Tampa Bay Lightning in 2004, to fill the vacant head coaching position would count as a major shake-up.

He's never been afraid to voice his opinions about his own players or the opposition, his assertions often as blunt as they are brief, with salty language sprinkled in there, as well.

And let's not forget his numerous run-ins with members of the media.

Tortorella has a reputation for a demanding defensive style, which may not be the biggest sell with fans in Vancouver.

The Rangers allowed an NHL-low 2.25 goals-against per game this season, the fourth best rating in the NHL.

They were middle of the pack in terms of scoring with only four more goals than the Canucks.

In the playoffs, the Rangers power play was four-for-44, operating at a paltry 9.1 per cent.

CAM TUCKER/METRO

Hadwin at ease in return to U.S. Open

'I feel like I belong.' Abbotsford golfer over his nerves of playing on a major stage

CAM TUCKER
cam.tucker@metronews.ca

Adam Hadwin of Abbotsford will tee it up at the 113th U.S. Open on Thursday in Ardmore, Pa. GETTY IMAGES FILE

On the verge of the 113th U.S. Open, Adam Hadwin can vividly remember his first experience at golf's second major of the season.

Hadwin, who hails from Abbotsford, teed up in the 2011 U.S. Open at the Congressional Country Club, in what was his first appearance at a major championship and just his second PGA Tour event of his professional career.

Then, at the age of 23, he had to fight through the initial trepidation of teeing up alongside the world's best golfers, on one of the sport's grandest stages.

He went on to make the cut, finishing tied for 39th.

"I told my coach I was nervous hitting balls for the first time," recalled the now 25-year-old Hadwin in a phone interview.

"I was afraid to chunk it for fear of what might be said behind me ... but coming into this week is just a completely different feeling.

"I feel like I belong."

Hadwin is scheduled to tee off in this year's U.S. Open at Merion Golf Club in Ardmore, Pa., on Thursday.

He entered into the tournament by way of the sectional qualifier, at the Woodmont Country Club in Maryland.

Hadwin finished the qualifier in a three-way tie for first, with a two-round score of 9 under par. Of the 122 players in competition in Maryland, only eight earned a berth at the U.S. Open.

"It's one of the true democratic events," said Hadwin, who is ranked 89th in the Web.com Tour money list this year.

Merion is playing shorter compared to other U.S. Opens in the past, at 6,996 total yards.

Hadwin got in a full practice round on Tuesday, but was limited to playing only three holes two days ago, as heavy rains have drenched the course.

Measuring stick

"I get to test where my game is at against the best in the world and see where I stack up." Adam Hadwin

As is the case in most U.S. Opens, the margin for error is microscopic. The rough is "penalizing" in Hadwin's words, which puts added emphasis on hitting the fairways.

Despite his early season struggles on the Web.com Tour — four cuts missed in 10 events — Hadwin felt confident in his return back to the major.

"I get to test where my game is at against the best in the world and see where I stack up," he said.

"On a good day, I don't think my game is that far off."

From playoff TKOs to the cusp of the cup

Blackhawks captain Jonathan Toews takes questions from reporters on Tuesday in Chicago. THE ASSOCIATED PRESS

Jonathan Toews second-guessed everything after he and the Chicago Blackhawks bowed out of the Stanley Cup playoffs in the first round each of the past two years.

Winning it all in 2010 was little consolation.

"You start asking yourself so many questions of why you're not having the same success," Toews said. "It's easy to ask yourself a lot of questions and spin your wheels a little bit."

Shawn Thornton couldn't bring himself to watch a single playoff game a year ago after he and the Boston Bruins were eliminated by the Washington Capitals in the first round.

"It's too painful," he said. "I remember the feeling of getting knocked out."

Painful as those playoff exits were, the Blackhawks and Bruins are back in the Stanley Cup final in large part because of those stumbles. These are veteran teams armed with a wealth of experience that they used to come back from the brink of elimination to move within four victories of another title.

The Bruins have 17 players back from the 2011 cup team while eight remain from the Blackhawks' championship run three years ago.

Experience, like leadership, is an intangible asset that's difficult to quantify.

"I think mentally just knowing you've been in this situation before and maybe there's a sense of calmness," Chicago's Duncan Keith said. "I'm going to try to use every bit of experience I can, whether that's knowing the pressure that comes with being in a final or just how hard it is to win."

Selective memory

"I'm drawing on the experiences from 2010. I know that I've been here before, my teammates have been here before." Chicago forward Patrick Sharp on the Blackhawks' last championship season.

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2014 Jeep Cherokee

ALL PHOTOS WHEELBASEMEDIA.COM

Review. Old brand back from the dead with a new look, and it's steeped in technology

MALCOLM GUNN
wheelbasemedia.com

Are you shocked and slack-jawed about the 2014 Jeep Cherokee that will arrive later this year?

Who can really blame you? After all, it was the immensely popular — and very square — XJ-designated Cherokee that introduced truckloads of buyers to the virtues of four-wheel-drive as far back as 1984. For the next two decades, it remained steadfastly unchanged until the Liberty stepped in for the 2002 model year.

With the Liberty's retirement, however, Chrysler-Fiat's off-road division has resurrected the Cherokee brand, but with a significant — and controversial — shift in direction. For starters, instead of the brick-like original, the latest model has some seriously modern sculpting going on.

All by itself, the pinched and pointy-nose grille says plenty about the risk that Jeep's designers have undertaken in creating the new Cherokee. Then there are the eyelid headlights that would have been impossible to imagine on any production car, Jeep or otherwise ... until now, that is.

The interior is also as modern as the outside. In the last few years Jeep has switched from utilitarian hard plastic dashboards to creating inviting soft-touch shapes. The split-folding and fore-/aft-sliding second-row seat is standard, while an available fold-flat front passenger seat has storage beneath the flip-up bottom cushion.

Front-wheel-drive is the Cherokee norm, but buyers will be able to choose from three different four-wheel-drive setups, depending on trim level. Active Drive I, optional in the Sport, Latitude and Limited editions, is a single-speed unit that kicks in automatically whenever tire slip is detected.

Active Drive II, also available in the same models, comes with a two-speed transfer case and is designed for off-road use with either the four or six-cylinder engines. However, for rock crawling and boulder hopping, Active Drive Lock, as the name implies, locks up the rear differential in low range.

All 4x4 systems include Selec-Terrain traction control with five different settings to match the kind of ground you're on (snow, mud etc.

Pricing for the base Cherokee Sport will likely start in the upper-$20,000 range, which sits between the smaller $18,500 (base price) Compass and the larger $40,000 Grand Cherokee, effectively providing a brand-new product in a crucial size and price niche.

But what about the controversy? Forget about it. The Cherokee has veered off its traditional path to seek out new worlds and supporters.

Compare

1 Nissan Xterra
Base price: $33,900

2 Subaru Outback
Base price: $30,100

2014 Jeep Cherokee

- **Type.** Four-door, front- /four-wheel-drive compact sport utility vehicle
- **Engines (hp).** 2.4-litre DOHC I4 (184); 3.2-litre DOHC V6 (271)
- **Transmissions.** Nine-speed automatic
- **Base price (incl. destination)** $28,000 (est.)

Design

It's as if the designers snuck a futuristic concept model out the back door and ordered up full production before any of the higher-ups got wise to the plan. The rest of the sheetmetal appears tame by comparison, but encasing the body in protective lower cladding gives the Cherokee a handsomely rugged silhouette.

5 DRIVE

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The worst backseat drivers can often sit in the front seat. ISTOCK

The worst back seat drivers are rarely in the back seat. The worst back seat drivers are usually in the front passenger seat, where you can more closely observe and hear how they are supremely irking you, and get you fantasizing about an in-car cattle prod.

But "back seat driver" has become the accepted term for a passenger of any location, who is offering too much driving advice.

Insurance.com recently commissioned a survey on back seat driving, and the responses are, well, entirely predicable.

Who are the worst back seat drivers? Husbands and wives.

The two most annoying things they do? Commenting on driving speeds. Giving unwanted directions.

But insurance.com offered some useful advice on how "back seat drivers" can voice legitimate concerns without having it sound like a declaration of war. Basically it's not what you say, but how you say it.

For example, if you're the passenger and really disliking the Miles Davis playing on the stereo, don't say something like, "Jazz is a load of pretentious elephant dung, appealing only to pompous pseudo-intellectuals who only pretend to like it," and then violently change the station until you find something by Avril Lavigne or Justin Bieber.

Better, says insurance.com, that you ask the person if they would mind if you change the station.

Or better yet, discuss which kinds of music or artists you both like, and then mutually agree on a select few stations or music genres.

Same thing when the driver is driving too fast. Don't say he or she is driving like a complete idiot.

Or even like an incomplete idiot, because that is just as insulting and actually a more difficult concept to understand.

Rather, say how the speed is making you feel uneasy and unsafe, so you trigger the driver's better nature, and get them to think about how they are responsible for your safety and have the capacity to make you feel better.

I think, and I hope, that navigation systems have lessened the friction between driver and their passengers, when it comes to finding your destination and the best way to get there.

But I hope it doesn't totally eliminate that rich communication experience that arises when driver and passenger vigorously debate over which route is the better one to take when time is extremely tight.

Oh, how we would miss the tension, the creative adjectives, and the eating of words when your choice ultimately proves disastrous.

Like everything, it comes down to basic courtesy and grace, for both drivers and back seat drivers. In that vein, check out this comment from one of the survey's more gracious respondents: "My wife has helped me avoid many an accident by paying attention to the road."

The worst offences

As reported by 500 respondents to a survey commissioned by insurance.com

- **Comments on driving-speed.**
- **Give directions**
- **Talks too much**
- **Pushes imaginary brake pedals**
- **Fiddles with stereo**
- **Sings and eats messily.**

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2013	C250 Coupe	V511036	Palladium Silver	~~$40,900~~	$38,800	2013	C300 4Matic	V512024	Obsidian Black	~~$44,800~~	$41,900	2013	E300 4Matic Sedan	N156669	Polar White	~~$61,800~~	$58,800
2013	C250 Coupe	V515591	Magnetite Black	~~$42,800~~	$40,900	2013	C300 4Matic	V512569	Iridium Silver	~~$44,800~~	$41,900	2013	E350 4Matic Sedan	V488044	Iridium Silver	~~$64,900~~	$61,900
2013	C250 Coupe	V511054	Palladium Silver	~~$42,800~~	$40,900	2013	C300 4Matic	V520055	Obsidian Black	~~$44,800~~	$41,900	2013	E350 4Matic Sedan	V504827	Obsidian Black	~~$64,900~~	$61,900
2013	C250 Coupe	V515581	Magnetite Black	~~$43,800~~	$41,800	2013	C300 4Matic	V511591	Black	~~$44,800~~	$41,900	2013	E350 4Matic Sedan	V515567	Steel Grey	~~$65,900~~	$61,900
2013	C250 Coupe	N156671	Polar White	~~$45,900~~	$42,900	2013	C300 4Matic	V512354	Steel Grey	~~$44,800~~	$41,900	2013	E350 4Matic Sedan	V523430	Obsidian Black	~~$66,900~~	$62,800
2012	C250 4Matic	N156642	Magnetite Black	~~$34,800~~	$33,800	2013	C300 4Matic	V512137	Iridium Silver	~~$44,800~~	$41,900	2012	E550 Coupe	B524704	Palladium Silver	~~$68,800~~	$64,800
2012	C250 4Matic	V512103	Obsidian Black	~~$36,800~~	$34,800	2013	C300 4Matic	V514908	Iridium Silver	~~$45,900~~	$42,800	2012	E550 4Matic Sedan	N156670	Iridium Silver	~~$68,800~~	$65,900
2012	C300 4Matic	B466032	Obsidian Black	~~$35,800~~	$33,800	2012	C350 Coupe	N156644	Iridium Silver	~~$41,800~~	$39,900	2012	S550V 4Matic	N156661	Obsidian Black	~~$118,800~~	$114,800
2013	C300 4Matic	V512080	Polar White	~~$40,900~~	$37,900	2012	C350 Coupe	N156574	Diamond White	~~$45,900~~	$43,800	2013	CLS550 4Matic	B483218	Diamond White	~~$84,800~~	$80,800
2013	C300 4Matic	V520043	Polar White	~~$40,900~~	$37,900	2012	C350 Coupe	N156647	Cavansite Blue	~~$48,800~~	$45,900	2013	CLS63 AMG	B506115	Obsidian Black	~~$129,900~~	$123,900
2013	C300 4Matic	V511540	Polar White	~~$42,800~~	$38,800	2012	C350 Coupe	V508204	Diamond White	~~$48,800~~	$45,900	2012	CL550 4Matic	N156650	Obsidian Black	~~$114,800~~	$111,800
2013	C300 4Matic	V504644	Polar White	~~$40,800~~	$38,800	2012	C350 Coupe	N156645	Iridium Silver	~~$49,900~~	$45,900	2012	GLK350	B516248	Black	~~$39,900~~	$38,800
2013	C300 4Matic	V512076	Iridium Silver	~~$41,800~~	$38,800	2012	C350 Coupe	N156646	Diamond White	~~$48,800~~	$45,900	2013	GLK350 4Matic	V512149	Polar White	~~$46,800~~	$44,800
2013	C300 4Matic	V511560	Palladium Silver	~~$42,800~~	$38,800	2013	C350 4Matic Coupe	V511566	Magnetite Black	~~$50,800~~	$48,800	2013	GLK350 4Matic	V512458	Black	~~$48,800~~	$46,800
2013	C300 4Matic	V511594	Magnetite Black	~~$42,800~~	$38,800	2013	C350 4Matic Coupe	V511013	Obsidian Black	~~$50,900~~	$48,800	2013	GLK350 4Matic	V510798	Obsidian Black	~~$51,800~~	$49,900
2013	C300 4Matic	V522946	Black	~~$42,800~~	$39,900	2013	C350 4Matic Coupe	V511060	Black	~~$51,800~~	$48,800	2012	ML350 BlueTec	B424838	Steel Grey	~~$61,900~~	$58,800
2013	C300 4Matic	V526463	Polar White	~~$42,800~~	$39,900	2013	C350 4Matic Coupe	V511010	Magnetite Black	~~$51,800~~	$48,800	2013	ML350 BlueTec	V498083	Black	~~$66,900~~	$64,800
2013	C300 4Matic	V509113	Iridium Silver	~~$42,800~~	$40,800	2013	C350 4Matic Coupe	V510998	Magnetite Black	~~$50,900~~	$48,800	2013	ML350 BlueTec	V489139	Calcite White	~~$67,800~~	$65,900
2013	C300 4Matic	V512147	Obsidian Black	~~$43,800~~	$40,800	2013	C350 4Matic Coupe	V511504	Iridium Silver	~~$54,900~~	$49,900	2013	ML350 BlueTec	N1343483A	Diamond White	~~$67,900~~	$65,900
2013	C300 4Matic	V518261	Iridium Silver	~~$44,800~~	$41,900	2012	C350 Sedan	N156648	Obsidian Black	~~$47,900~~	$44,800	2013	ML350 BlueTec	V504509	Calcite White	~~$69,900~~	$67,900
2013	C300 4Matic	V511514	Black	~~$44,800~~	$41,900	2013	C350 4Matic Sedan	V511572	Iridium Silver	~~$49,900~~	$46,900	2013	ML350 BlueTec	V504833	Calcite White	~~$69,900~~	$67,900
2013	C300 4Matic	V512119	Polar White	~~$44,800~~	$41,900	2013	C350 4Matic Sedan	V516179	Palladium Silver	~~$49,900~~	$46,900	2013	ML350 BlueTec	V522567	Obsidian Black	~~$69,900~~	$67,900
2013	C300 4Matic	V512348	Magnetite Black	~~$44,800~~	$41,900	2012	E350 4Matic Wagon	V512047	Obsidian Black	~~$59,900~~	$57,900	2013	ML350 BlueTec	V1340928A	Palladium Silver	~~$71,900~~	$68,800

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Buying or selling, online danger is real

Expert opinion. Lead auto theft detective offers his invaluable tips to avoid being ripped off, roughed up or even murdered during a vehicle sale

TODD D. BURRLAGE
Wheelbasemedia.com

Sellers should take pictures in generic settings and it's best to arrange test drives away from their homes. The police station makes a good meeting spot.

Lt. Ray Collins is a busy guy. A very busy guy.

As a lead detective with the auto-theft task force of the Michigan State Police Department, Collins spends most of his workday trying to stay ahead of criminals by thinking like one. And that's a job that never gets any easier.

About 70,000 vehicles are reported stolen in the Detroit metro area every year. And with modern technology becoming a thief's best friend, prospective robbers are becoming more brazen and acutely resourceful in their schemes and efforts.

"Everything in auto theft seems to go in cycles," said Collins, seemingly amazed at the complexity of the tricks of the trade.

"They move from scam, to scam, to scam. As soon as we sort of get a grasp on one scam, they have moved to another."

Collins said that computers and the Internet are the tools of choice for prospective car thieves.

Whether it's posting a misleading online classified ad, or producing a counterfeit car title to legitimize the sale of a stolen vehicle, criminals use technology to trick buyers and stay ahead of law enforcement.

In fact, according to the U.S. Internet Crime Complaint Center, consumer reports of shady vehicle sales increased 25 per cent last year and are expected to jump significantly again in 2013.

"This is a new generation of car thief, and both private sellers and buyers have to be very careful," Collins said. "These scammers are very good at what they do, and they don't care who gets hurt when they're trying to pull a rip-off."

And while Collins said most thieves try to avoid violence when it comes to pulling a vehicle scam or theft, there are exceptions. Violent carjackings — and even murder — are being reported after thieves set up a test drive for a private sale, take the owner along for the ride, then steal the vehicle by forcing them out the door, or worse.

"If you're going to sell your car, you never meet anybody at your house. That's just too big a risk nowadays. You might be getting set up for more than car theft," Collins said. "Always meet somebody that wants to take a car for a test drive, at the police station. That's a sure-fire way to protect yourself."

Collins also offered some other important guidelines when selling a vehicle, here they are:

• If possible, bring a friend or family member along for the test drive, and make sure someone knows how long you expect to be gone. Carry your cell phone and keep it handy and visible throughout the trip.

• Be wary of anyone who makes an offer to buy a vehicle sight-unseen. This is often a warning sign of a larger scam that involves transferring the title through a bad cheque or another fraudulent payment method.

• Negotiate only with the specific person who is purchasing your car, and never with someone acting on the buyer's behalf. And if willing to accept a cheque, complete the transaction at the buyer's bank to ensure payment verification. And while it's important for sellers to protect themselves, Collins warns that most of the complaints he investigates come from the buyers. A wildly popular scam flooding into Collins' office involves a stolen vehicle, a counterfeit title, and what appear to be a trustworthy seller and a safe meeting place. Scammers will post a vehicle for sale on a web site and invite prospective buyers to an apartment complex for a meeting and a test drive. Typically there's a sob story about financial hardship as the reason why a quick sale and a cash payment are necessary, and why the selling price is well below book or market value. The title — usually created with some nifty computer work — matches the vehicle-identification number and the apartment address where the meeting was set up, a transaction is made, and the two parties go their separate ways. "Everything seems normal, the guy gives you a title for it, you give him cash for the car, you go to get the car titled, and it's stolen," Collins said. "You go back to the apartment complex and nobody has ever heard of this guy. What you weren't paying any attention to is that they never walked out of the apartment. He walked out in between buildings or he came down the stairway."
Collins offered these important tips when buying a car to avoid getting taken by a "curbstoner" scam:

• Be wary of prices that seem too good to be true. Several web sites, such as Edmonds.com, Kellybluebook.com or NADAGuides.com — offer buyers a credible guide to vehicle pricing. The lower the price, the higher the probability of a sales scam, and the perfect warning to walk away.

• Title washing is another popular sales scam that involves removing the word "salvaged" from the history of vehicles that have been wrecked and repaired. Spending a few bucks on a vehicle history report from CarFax or AutoCheck is often a telling and wise investment.

• While the focus is on your personal safety, don't forget the basics of the transaction. If you're buying, thoroughly test the vehicle in broad daylight, also making sure to test the lights. "There are no guarantees when buying or selling a vehicle," Collins said. "But try not to negotiate alone, use the Internet as a tool, and if something doesn't feel right, there are plenty of other cars for sale out there to choose from."

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Each time you complete a survey, you earn points which can be redeemed for Tango.com Gift Cards.
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metro
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With prices this small, open the door to summer.

2013 Jetta

Sedan

Own it from

$97 bi-weekly for 84 months*

1.9% APR **$0** down payment

Freight and PDI included

2013 Tiguan

Compact SUV

Own it from

$162 bi-weekly for 84 months*

2.9% APR **$0** down payment

Freight and PDI included

That's the value of German engineering.

Das Auto.

1-800 DRIVE VW

vw.ca

*Limited time finance purchase offer available through Volkswagen Finance, on approved credit. Base MSRP of $16,385/$26,600 for a new 2013 Jetta 2.0L / 2013 Tiguan 2.0T base model with 5/6-speed manual transmission, including $1,395/$1,610 freight and PDI, financed at 1.9%/2.9% APR for 84 months equals 182 bi-weekly payments of $97/$162. Down payment or equivalent trade-in, due at signing, may be required. Cost of borrowing is $1,127/$2,824 for a total obligation of $17,512/$29,424. PPSA fee, license, insurance, registration, any dealer or other charges, options and applicable taxes are extra. Dealer may sell for less. Dealer order/trade may be necessary. Offers end July 2, 2013 and are subject to change or cancellation without notice. Models shown: 2013 Jetta 2.5L Highline / Tiguan 2.0T Highline R-Line, with options and accessories, $25,985/$42,985. Vehicles may not be exactly as shown. Visit vw.ca or your Volkswagen dealer for details. "Volkswagen", the Volkswagen logo, "Das Auto & Design", "Jetta" and "Tiguan" are registered trademarks of Volkswagen AG. © 2013 Volkswagen Canada.

Summer sun puts the heat on your car

Driving Force. When temperatures soar your tires and engine can fail as a result

JIL MCINTOSH
Drive@metronews.ca

As the weather gets hotter, your car comes under a lot of stress. You can't change the weather, but you can take steps to ensure your vehicle won't leave you stranded.

"Heat brings out failure, because it puts stress on the components," says Ben Spatafora, national director for CarCostCanada.

It's important to check your tires regularly. Along with the air pressure and tread depth, you should also examine the sidewall for any bulges, bubbles, cracks, or cuts. "A slight bulge may be fine in normal driving, but get on the highway when it's hot, and that bulge can explode," Spatafora says.

If you still have your winter tires on, it's time to change them, since they wear much faster in hot weather.

Open the hood and check the belts and hoses. There should be no cracks in the belts, and the hoses should feel similar to a garden hose when you squeeze them (do this only when the engine has cooled completely). If they're too hard or too soft, it's time to replace them. If they crack or break while driving, they'll leave you stranded.

It's a good idea to switch to summer windshield washer fluid, which doesn't evaporate as quickly on hot glass. "If the outside temperature is 30C, the windshield could be 50C," Spatafora says. That heat bakes on any road grime, bugs or bird droppings, so summer fluid contains detergents for better cleaning.

Modern engine oils are formulated for high heat, but they do break down and provide less protection as they get older, so follow the manufacturer's recommended maintenance. If you drive frequently in stop-and-go traffic, or usually make short trips, follow the "severe use" schedule.

Not all cars have them but if yours has a temperature gauge keep an eye on it to avoid any engine damage and possibly a break down. PROVIDED

During the oil change, your technician should check the engine coolant strength to be sure it can take high temperatures. If your vehicle has a temperature gauge (not all do), it's normal for the needle to rise slightly in slow-moving traffic, or if you're towing a trailer.

But if it rises quickly, or if a red warning light comes on, pull over as soon as you can and shut the car off to avoid the potential for engine damage.

Slow, crawling traffic in warm weather can be the most punishing. PROVIDED

Helpful hints

- **Shade is good.** Use automotive sun shades on side windows to protect rear-seat occupants from sunburn. Don't put a blanket in the window, which obscures your vision.
- **Big no-no.** Never leave children or pets in a parked car. Even with the window cracked open, the interior can get hot enough to cause brain damage or death, and in only a few minutes if it's really hot outside.
- **Coolant not water.** Always use engine coolant, not water, since coolant has a higher boiling point and helps resist corrosion.

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WE HAVE THE LAST BEST SEATS IN VANCOUVER FOR TAYLOR SWIFT'S JUNE 29 SHOW AT BC PLACE.
But you're gonna have to ask Dad to get 'em for ya.
At 8am every day this week, fearless fathers are gonna have to suck up their pride and sing T-Swizzle's songs to win Nat & Drew's daily tickets for their kids.
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MORE FUN, LESS FUNDS.

smart fortwo passion shown

>> The 2013 smart fortwo: take back the city.

This spring, get a new perspective on urban mobility with nimble handling, planet-friendly fuel efficiency, and a very sprightly profile. Not to mention an offer that's every bit as appealing as the car itself. Visit your local smart Centre to test drive the smart fortwo today.

$99	0.9%	$16,460
per month[1]	Lease APR[2]	2013 smart pure total price[1]
Lease for 24 months[2]		$2,512 due at delivery[2]

Fees and taxes are extra.[1]

thesmartcityproject.ca

smart - a Daimler brand

Sales Inquiries 604-70-SMART (707-6278)

smartvancouver.ca

smart Centre Vancouver	smart Centre Boundary	smart Centre North Shore	smart Centre Richmond	smart Centre Surrey
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604-736-7411	604-639-3300	604-984-9351	604-278-7662	604-581-7662
#6276	#6278	#6277	#6279	#11013

© 2013 smart Canada, a Division of Mercedes-Benz Canada Inc. Vehicle shown is the smart fortwo passion with optional equipment at an extra cost. [1]Total price is based on a smart fortwo Pure, National MSRP of $14,400. Total price of $16,460 include charges of $2,060.48, consisting of freight/PDI of $1,395, dealer admin fee of $495, air-conditioning levy of $100, PPSA up to $50.48 and a $20.00 fee covering EHF tires, filters and batteries (taxes are extra). [2]Lease offer based on a new 2013 smart Pure available only through Mercedes-Benz Financial Services on approved credit, for a limited time. Lease example (stock # R1301582) is based on a 24-month term and a lease APR of 0.9%. Monthly payment is $99 (excluding taxes) with 12,000 km/year allowance ($0.25/km for excess kilometers applies). Due on delivery is down payment, plus first month payment (plus taxes), and security deposit, for a total of $2,512. Cost of borrowing is $162.52 for a total obligation of $4,912. Vehicle license, insurance, and registration are extra. Dealer may lease or finance for less. Offers may change without notice and cannot be combined with any other offers. See your authorized Mercedes-Benz Vancouver dealer for details or call the Mercedes-Benz Customer Care Centre at 604-331-2369. Offer ends June 30, 2013.

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#1 SALES EVENT
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UP TO 59 MPG HIGHWAY 4.8 L/100 KM HWY◆

2013 Dodge Dart GT shown.§

ALL-NEW DODGE DART

$94 BI-WEEKLY

LAUGH ALL THE WAY TO THE BANK. AND PAST THE PUMP.

TECHNOLOGY
- 8.4-INCH TOUCH-SCREEN DISPLAY
- 7-INCH RECONFIGURABLE TFT DISPLAY

SAFETY
- 10 AIR BAGS, 4-WHEEL ABS DISC BRAKES
- ELECTRONIC STABILITY CONTROL

EFFICIENCY
- EXCELLENT FUEL ECONOMY – UP TO 59 MPG HWY (4.8 L/100 KM◆)
- POWERFUL, FUEL-EFFICIENT 2.0 L 160 HP TIGERSHARK™ ENGINE

2013 DODGE DART
THE MOST TECHNOLOGICALLY ADVANCED VEHICLE IN ITS CLASS**

2013 IIHS TOP SAFETY PICK

10 WARD'S Best Interiors

FINANCE FOR $94 BI-WEEKLY◆ BASED ON PURCHASE PRICE OF $16,980 @ 3.49% FOR 96 MONTHS WITH $0 DOWN INCLUDES FREIGHT.

ALSO AVAILABLE 0%† FOR 36 MONTHS

AVAILABLE FEATURES

CLASS-EXCLUSIVE** 8.4-INCH TOUCH-SCREEN

MID-SIZE ROOMINESS IN A COMPACT CAR**

CLASS-EXCLUSIVE** 7-INCH RECONFIGURABLE TFT DISPLAY SCREEN

Dodge.ca/Dart

LESS FUEL. MORE POWER. GREAT VALUE.
10 VEHICLES WITH 40 MPG HWY OR BETTER.

CHRYSLER Jeep DODGE RAM

Less Fuel. More Power. Great Value is a comparison between the 2013 and the 2012 Chrysler Canada product lineups. 40 MPG or greater claim (7.0 L/100 km) based on 2013 EnerGuide highway fuel consumption estimates. Government of Canada test methods used. Your actual fuel consumption will vary based on powertrain, driving habits and other factors. See dealer for additional EnerGuide details. Wise customers read the fine print: •, ‡, †, § The Dodge Dart Sales Event offers are limited time offers which apply to retail deliveries of selected new and unused models purchased from participating dealers on or after June 1, 2013. Offers subject to change and may be extended without notice. See participating dealers for complete details and conditions. Pricing includes freight ($1,595–$1,695) and excludes licence, insurance, registration, any dealer administration fees, other dealer charges and other applicable fees and taxes. Dealer order/trade may be necessary. Dealer may sell for less. ‡3.49% purchase financing for up to 96 months available on the new 2013 Dodge Dart SE (25A) model to qualified customers on approved credit through Royal Bank of Canada, Scotiabank and TD Auto Finance. Example: 2013 Dodge Dart SE (25A) with a Purchase Price of $16,980 financed at 3.49% over 96 months with $0 down payment, equals 208 bi-weekly payments of $94 with a cost of borrowing of $2,492 and a total obligation of $19,472. †0.0% purchase financing for 36 months available on the new 2013 Dodge Dart SE (25A) to qualified customers on approved credit through Royal Bank of Canada, Scotiabank and TD Auto Finance on 2012/2013 Jeep Compass, Patriot and 2013 Dodge Dart models. Example: 2013 Dodge Dart SE (25A) with a Purchase Price of $16,980, with a $0 down payment, financed at 0.0% for 36 months equals 78 bi-weekly payments of $217.69; cost of borrowing of $0 and a total obligation of $16,980. §2013 Dodge Dart GT shown. Late availability ◆Based on R. L. Polk Canada Inc. sales data. Calendar year to date retail vehicle registrations. ◇Based on 2012 EnerGuide Fuel Consumption Guide ratings published by Natural Resources Canada. Transport Canada test methods used. 40 MPG or greater claim (7.0 L/100 km) based on 2013 EnerGuide highway fuel consumption estimates. Government of Canada test methods used. Your actual fuel consumption will vary based on powertrain, driving habits and other factors. See dealer for additional EnerGuide details. 2013 Dodge Dart AERO (Late Availability) – Hwy: 4.8 L/100 km (59 MPG) and City: 7.3 L/100 km (39 MPG). **Based on 2013 *Ward's* upper small sedan costing under $25,000. ™The SiriusXM logo is a registered trademark of SiriusXM Satellite Radio Inc. ®Jeep is a registered trademark of Chrysler Group LLC.**

SCAN HERE
FOR MORE GREAT OFFERS

Horoscopes

♈ Aries
March 21 - April 20
Make this a relaxed and easygoing day. Certainly don't use up all your energy on career and financial issues. There may be a dozen or more new things you want to do but you can't do them all at once.

♉ Taurus
April 21 - May 21
Focus on the good things in life and the bad things won't seem so important. Personal relationships will bring much joy over the next few days.

♊ Gemini
May 22 - June 21
You may be hugely talented and highly independent but you don't have to go it alone. The planets make it easy for you to persuade others to help you on whatever quest you have embarked.

♋ Cancer
June 22 - July 23
You must think before you act today or you could offend someone you will need to stay on good terms with. You don't have to watch every word you say, of course — just the ones that are potentially hurtful.

♌ Leo
July 24 - Aug. 23
You may not be feeling on top of things now but within a matter of days your confidence will return and anything will seem possible.

♍ Virgo
Aug. 24 - Sept. 23
According to the planets you are holding back from doing something because you don't want to harm your reputation. That's never been a problem in the past, so why should it be such a huge problem now?

♎ Libra
Sept. 24 - Oct. 23
The more someone tries to change your mind about an issue the more you must stand your ground. If others want to follow the latest fad that is up to them but no way will you be one of the herd.

♏ Scorpio
Oct. 24 - Nov. 22
Forget about the wider world and concern yourself only with your family, your friends and the things in life that give you most pleasure. The world will take care of itself.

♐ Sagittarius
Nov. 23 - Dec. 21
What worries you yesterday won't worry you tomorrow, so why let it worry you today? Enjoy yourself in whatever way seems right and don't give a thought to the consequences.

♑ Capricorn
Dec. 22 - Jan. 20
If a loved one says they want to spend some time alone don't take it to mean that they don't like your company. It simply means they need to get their thoughts together in a calmer environment. Let them.

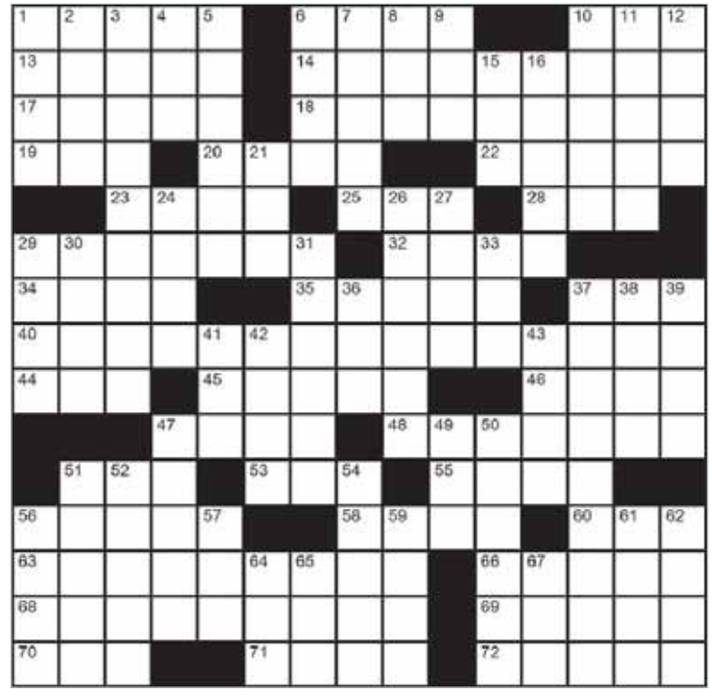
♒ Aquarius
Jan. 21 - Feb. 19
There may have been times in recent weeks when you were not sure you were going to make it, but once again you came out on top and now your confidence is sky-high.

♓ Pisces
Feb. 20 - March 20
A world of possibilities will open up to you over the next few days and by the start of next week you will be moving in a new direction. Just make sure it's the direction that YOU want to go. SALLY BROMPTON

Crossword: Canada Across and Down

See today's answers at metronews.ca/answers.

BY KELLY ANN BUCHANAN



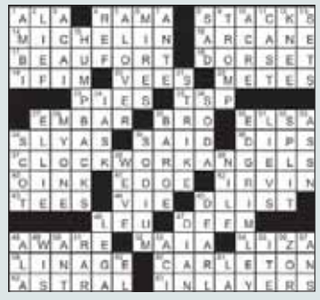
Across

1. Nova Scotia town, The Scallop Capital
6. Mr. Neeson
10. Canadian Hip Hop group, __-Paz
13. Based on _ __ story (As some movies)
14. Alberta town between Edmonton and Calgary
17. Some hotel staff
18. The __ Family, as in Canadian comic strip For Better or For Worse
19. New Zealand '80s band, Split __
20. __ Mix (Cat food brand)
22. Terra __ flower pots
23. Adrian of '80s series "T.J. Hooker"
25. Tide type
28. Legendary pitcher Mr. Young's
29. Galore
32. Music genre
34. Get-out-of-jail money
35. Entertain
37. Liable
40. Hit for Quebecoise singer Mitsou: 4 wds.
44. 1995 Tom Cochrane album: 'Ragged __ Road'
45. Easy __ _ _ _ (Simple)
46. Basset __ (Instrument)
47. Fish of vivid colour
48. Foes to computers
51. Volcano in Japan, Mount __
53. 'Fact' finisher
55. Has a lot of work to do
56. Soap opera, "__ Children": 2 wds.
58. Church section
60. Baseball stat.
63. Carving material
66. __/__ tray (Item on an office desk)
68. Cape Breton __ National Park
69. Oscar-winning actress Patricia's surnamesakes
70. Feminine suffix
71. Musical pause
72. Divine

Down

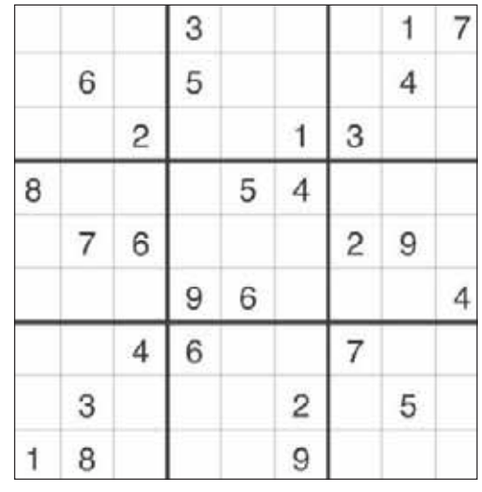
1. Judi Dench's title
2. "I'd consider __ __ honour..."
3. Salmon catchers
4. Pal
5. Flunkies
6. Bev. Hills clinic request
7. Amazed: 2 wds.
8. Carpenter __
9. Univ. in "Good Will Hunting" (1997)
10. Flavourful
11. Uprising uproars
12. Arm bone
15. Minute bit
16. Monk's garb
21. Summer hrs. in Toronto
24. Scary Spice, aka __ _
26. Late morning mealtime
27. Type of pear
29. "Waterloo" group
30. Compensates
31. Big name in motorcycles
33. Corporate VIP
36. Mafia
37. Beatles album: 2 wds.
38. Rich opposite
39. Nautical ropes
41. Mouth, informally
42. Biblical twin of Jacob's
43. Stirfry pans
47. Zing
49. Stomach muscles, commonly
50. Providing lines to actors
51. Arnold Schwarzenegger's middle name
52. Smelting leftovers
54. Brings in the plane
56. Tennis legend, Arthur __
57. Couture monogram
59. Bug
61. Taurus animal
62. Teensy
64. Road coat
65. Two's half
67. Modern

Yesterday's Crossword



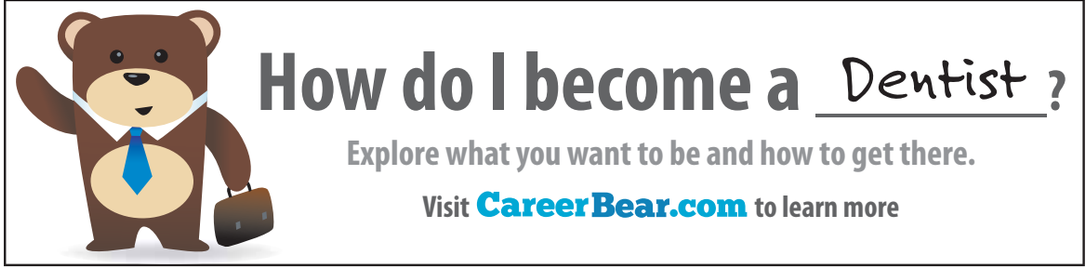
Sudoku

How to play
Fill in the grid, so that every row, every column and every 3x3 box contains the digits 1-9. There is no math involved.



Yesterday's Sudoku

1	5	3	6	2	8	9	4	7
7	9	4	1	5	3	2	8	6
2	8	6	7	4	9	5	1	3
8	1	7	2	3	6	4	5	9
3	2	5	9	8	4	6	7	1
6	4	9	5	1	7	3	2	8
4	7	8	3	6	5	1	9	2
5	6	2	8	9	1	7	3	4
9	3	1	4	7	2	8	6	5



DID YOU WITNESS THIS?

WHEN: June 3, 2013 @ APPROX 8:40 AM

WHERE: Southbound on Joyce Street near St. Mary's Parish. Transit Bus may have been cut off by another vehicle. Looking for information on that other vehicle.

PLEASE CALL: (604) 537-3212

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0%† FINANCING FOR UP TO 96 MONTHS

OR GET UP TO $10,000 IN PRICE ADJUSTMENTS Ω

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CELEBRATE WITH OUR LOWEST PAYMENTS OF THE YEAR

OWN IT FOR $77 BI-WEEKLY WITH 0%† FINANCING FOR 96 MONTHS SELLING PRICE: $15,944♦ ELANTRA L 6-SPEED MANUAL. $1,500 PRICE ADJUSTMENTΩ, DELIVERY & DESTINATION INCLUDED. INCLUDES $1,500 IN PRICE ADJUSTMENTSΩ

NO MONEY DOWN

2013 ELANTRA L

INCLUDES: 6 AIRBAGS • iPOD®/USB/AUXILIARY INPUT JACKS • POWER WINDOWS & DOOR LOCKS • ABS WITH TRACTION CONTROL SYSTEM • DUAL HEATED POWER EXTERIOR MIRRORS

HWY: 5.2L/100 KM
CITY: 7.1L/100 KM▼

2012 CANADIAN AND NORTH AMERICAN CAR OF THE YEAR

Limited model shown

3.8L GT model shown

2013 GENESIS COUPE

INCLUDES: 2.0T I4 CVVT DOHC ENGINE • AIR CONDITIONING W/AUTOMATIC CLIMATE CONTROL • 18" ALLOW WHEELS • iPOD®/USB/AUXILIARY INPUT • SIRIUS XM™ RADIOWITH BLUETOOTH® HANDS FREE PHONE SYSTEM

HWY: 6.6L/100 KM
CITY: 10.0L/100 KM▼

OWN IT FOR $135 BI-WEEKLY WITH 0%† FINANCING FOR 96 MONTHS SELLING PRICE: $28,064♦ GENESIS COUPE 2.0T 6-SPEED MANUAL. DELIVERY & DESTINATION INCLUDED.

NO MONEY DOWN

OWN IT FOR $99 BI-WEEKLY WITH 0%† FINANCING FOR 96 MONTHS SELLING PRICE: $20,594♦ VELOSTER 6-SPEED MANUAL. DELIVERY, DESTINATION & $600 IN PRICE ADJUSTMENTSΩ INCLUDED. INCLUDES $600 IN PRICE ADJUSTMENTSΩ

NO MONEY DOWN

2013 VELOSTER

INCLUDES: 7" TOUCHSCREEN MULTIMEDIA SYSTEM WITH REARVIEW CAMERA • REAR PARKING ASSIST SYSTEM • HEATED FRONT SEATS • 3RD DOOR FOR PASSENGER ACCESS • SIRIUS XM™ RADIO WITH BLUETOOTH® HANDS FREE PHONE SYSTEM

HWY: 5.3L/100 KM
CITY: 7.5L/100 KM▼

2012 BEST NEW DESIGN
2012 BEST NEW SPORTS/ PERFORMANCE CAR (UNDER $50K)

Tech. model shown

Limited model shown

2013 TUCSON L

INCLUDES: AIR CONDITIONING • EZ LANE CHANGE ASSIST • DOWNHILL BRAKE CONTROL AND HILLSTART ASSIST • REAR SPOILER • iPOD®/USB/MP3 AUXILIARY INPUT JACKS

HWY: 7.7L/100 KM
CITY: 10.4L/100 KM▼

OWN IT FOR $99 BI-WEEKLY WITH 0%† FINANCING FOR 96 MONTHS SELLING PRICE: $20,509♦ TUCSON L 5-SPEED MANUAL. $1,250 PRICE ADJUSTMENTΩ, DELIVERY & DESTINATION INCLUDED. INCLUDES $1,250 IN PRICE ADJUSTMENTSΩ

NO MONEY DOWN

5 YEAR WARRANTY

5-year/100,000 km Comprehensive Limited Warranty††
5-year/100,000 km Powertrain Warranty
5-year/100,000 km Emission Warranty

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™The Hyundai names, logos, product names, feature names, images and slogans are trademarks owned by Hyundai Auto Canada Corp. All other trademarks are the property of their respective owners. †Finance offers available O.A.C. from Hyundai Financial Services based on a new 2013 Elantra L 6-Speed Manual/Genesis Coupe 2.0T 6-Speed Manual/Veloster 6-Speed Manual/ Tucson L 5-Speed Manual with an annual finance rate of 0% for 96 months. Bi-weekly payments are $77/$135/$99/$99. No down payment required. Cost of Borrowing is $0. Finance offers include Delivery and Destination of $1,495/$1,565/$1,495/$1,760. Registration, insurance, PPSA, fees, levies, charges, license fees and all applicable taxes are excluded. Delivery and destination charge includes freight, P.D.E., dealer admin fees and a full tank of gas. Financing example: 2013 Elantra L 6-Speed Manual for $15,944 (includes $1,500 price adjustment) at 0% per annum equals $77 bi-weekly for 96 months for a total obligation of $15,944. Cash price is $15,944. Cost of Borrowing is $0. Example price includes Delivery and Destination of $1,495. Registration, insurance, PPSA, fees, levies, charges, license fees and all applicable taxes are excluded. ▼Fuel consumption for 2013 Elantra Sedan L 6-Speed Manual (HWY 5.2L/100KM; City 7.1L/100KM)/Genesis Coupe 2.0T 6-Speed Manual (HWY 6.6L/100KM; City 10.0L/100KM)/Veloster 6-Speed Manual (HWY 5.3L/100KM; City 75L/100KM)/Tucson L 5-Speed Manual (HWY 7.7L/100KM; City 10.4L/100KM) are based on Energuide. Actual fuel efficiency may vary based on driving conditions and the addition of certain vehicle accessories. Fuel economy figures are used for comparison purposes only. ♦Price of models shown: 2013 Elantra Limited/Genesis Coupe 3.8L GT 6-Speed Manual/Veloster Tech 6-Speed Manual/Tucson Limited AWD is $24,794/$38,564/$24,694/$34,109. Prices include Delivery and Destination charges of $1,495/$1,565/$1,495/$1,760. Registration, insurance, PPSA, fees, levies, charges, license fees and all applicable taxes are excluded. ΩPrice adjustments are calculated against the vehicle's starting price. Price adjustments of up to $1,500/$600/$1,250 available on 2013 Elantra L 6-Speed Manual /Veloster 6-Speed Manual/Tucson L 5-Speed Manual. Price adjustments applied before taxes. Offer cannot be combined or used in conjunction with any other available offers. Offer is non-transferable and cannot be assigned. No vehicle trade-in required. †Ω♦Offers available for a limited time, and subject to change or cancellation without notice. See dealer for complete details. Dealer may sell for less. Inventory is limited, dealer order may be required. ††Hyundai's Comprehensive Limited Warranty coverage covers most vehicle components against defects in workmanship under normal use and maintenance conditions.

Jim Pattison Hyundai Northshore
855 Automall Dr.
North Vancouver, 604-985-0055
D#6700

OpenRoad Hyundai
13171 Smallwood Place
Richmond, 604-606-9033
D#28516

Jim Pattison Hyundai Port Coquitlam
Unit B - 2385 Ottawa St.
Port Coquitlam, 604-552-1700
D#30242

Langley Hyundai
19459 Langley Bypass
Surrey, 604-539-8549
D#30331

Jim Pattison Hyundai Surrey
15365 Guildford Drive
North Surrey, 604-582-8118
D#10977

Murray Hyundai White Rock
3150 King George Highway
Surrey, 604-538-7022
D#30780

Maple Ridge Hyundai
23213 Lougheed Highway
Maple Ridge, 604-467-3401
D#7356

Abbotsford Hyundai
30250 Automall Dr.
Abbotsford, 604-857-2622
D#9390

Mertin Hyundai
45753 Yale Rd.
Chilliwack, 604-702-1000
D#30337

Destination Hyundai
445 Kingsway
Vancouver, 604-292-8188
D#31042